

Residential Respite Services for People with a Learning Disability

Presentation to ASC Health and
Wellbeing Sub-Committee

10 March 2016



North Tyneside Council

Current Arrangements

- Service reviewed in 2012/13
- Service reviewed from 13 beds across 3 units to a single 6 bed provision
- Commissioned service provider – Flexible Support Options
- 1 October 2013 for 3 years + 2 years OTE
- Delivered from West Farm



Current Activity

- 75 – 80% occupancy
- 46 people using the service
- 4 of these are fully funded by the NHS
- Allocations range from 14 to 56 nights pa
- Staffing levels are flexible and responsive to needs of those in the service



Developments

- New purpose built service at Somervyl site in Longbenton
- Building complete – March 2016
- Handover to Adult Social Care / FSO – April 2016
- Service transition – April 2016



Service Quality (1)

- Booking and usage has been reviewed
- Communications with parents improved
- Working alongside other day service providers
- Issues raised / complaints have reduced dramatically



Service Quality (2)

- Consistent manager in post
- Recording improved
- All issues identified in previous quality monitoring action plan have now been dealt with
- Service not yet inspected by Care Quality Commission



Next steps.....

- Move to new building
- Support transition of individuals to a new location
- Review service – mid 2016
- Consider contract term beyond October 2016



For more information please contact:

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