

Meeting: Adult Social Care, Health and Wellbeing Sub-committee

Date: 7 July 2016

Title: NHS England Commissioning for Carers Principles Self Assessment

Author: Tom Dunkerton Tel: 0191 2931156

Organisation North Tyneside Clinical
Commissioning Group

Wards affected: All

1. Purpose of Report

This paper outlines the high level finding following the completion of a Carers Self-Assessment Framework undertaken by North Tyneside Clinical Commissioning Group (appendix 1).

Completion of the Framework is one of a series of actions identified in the North Tyneside Commitment to Carers document (2015). Key CCG actions identified in the Commitment to Carers Document include:

The outcomes of this assessment will inform the CCG and its health and social care partners to identify areas of improvement for 2016/17.

The Self-Assessment Framework is based on NHS England's Commission for Carers 10 Principles which set out those areas that are most likely to achieve the best outcomes and to help commissioners to consider current commissioning practices with regards to carers and how they could be improved.

Each principle includes a simple checklist to identify what already exists or to highlight areas that require further support. It is envisaged that as this is the first carers assessment completed based on these principles, the rating marked against each principle will act as a carers' baseline which then can be repeated annually to records the progress made.

The CCG will to use the outcomes of the assessment to stimulate further discussion both within the CCG and across our commissioned services and other stakeholders on how assured is the CCG on each of the 10 Principles.

Carers Principles.

- Principle 1, Think Carer, Think Family; Make Every Contact Count
- Principle 2, Support what works for carers, share and learn from others
- Principle 3, Right care, right time, right place for carers

- Principle 4, Measure what matters to carers
- Principle 5, Support for carers depends on partnership working
- Principle 6, Leadership for carers at all levels
- Principle 7, Train staff to identify and support carers
- Principle 8, Prioritise carers' health and wellbeing
- Principle 9, Invest in carers to sustain and save
- Principle 10, Support carers to access local resources

2. Recommendations

The Health and Wellbeing Sub-committee is asked to note the attached document "Carers Principles, Carers Assessment June 2016"

3. Details

Each Principle as a set of tailored questions asking the commissioner to rank in terms of Red, Amber and Green followed by a sub-question on how the commissioner can improving their ranking.

In order to complete the self-assessment, the CCG undertook a high level scoping exercise using a combination of methods including; looking at documentation such as service specifications, commissioning proposals, policies and contracts which reference the role/function/involvement of carers. Informal face to face interviews were undertaken with health and social care colleagues, senior staff from North Tyneside Carers Centre, GPs and Chair of Health and Wellbeing Integration Boards.

All information was collated and findings were included against each principle. Ranking was based on the level of information/evidence available. Where there was full information such as policies and documentation backed up by anecdotal information collected from interviews then a green ranking would be allotted. Principles where there were examples of good practice with a level of evidence such as reports, evaluations, then this was scored amber. This was because the information was either not completed enough to merit a green or that the CCG was unable to obtain sufficient information to give the level of assurance needed to rank a green. There were 16 ambers in total. There were nine questions that the CCG were not able to provide any assurance and these were scored red.

The Health and Well-being sub group is asked to note that ranking is only indicative at this stage. The next step will be to share the self-assessment with partners to seek their views and it is expected this will result in movement in the ranking.

The CCG will also use the final version of the self-assessment tool to develop an improvement plan with specific actions and timescales. It is proposed that this improvement plan is shared with the sub group in September.

4. Appendices

- North Tyneside CCG Self-Assessment

5. Background Information

The following documents have been used in the compilation of this report and may be inspected at the offices of the author:

N/A