

**Meeting:** Adult Social Care, Health and Wellbeing Sub-committee

**Date:** 10 November 2016

**Title:** Advice and Information offer for care and support in North Tyneside

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**Service:** Adult Social Care

**Directorate:** Health, Education, Care and Safeguarding

**Wards affected:** All wards

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## **1. Purpose of Report**

To deliver a presentation on advice and information to prevent and or delay the need for care and support in North Tyneside.

## **2. Recommendations**

The committee are asked to support the advice and information offer within North Tyneside by endorsing and promoting the approach with professionals, partners, and residents.

## **3. Details**

North Tyneside Council understands how critical the provision of advice and information can be to residents looking to increase their self-care and self-management abilities in relation to their care and support needs. Following on from the launch of the Care Act in April 2015, the Adult Social Care service have been testing and developing the advice and information offer further to ensure it is suitable and meets the needs of our residents, professionals and partners. This presentation provides a summary of this work as well as further future developments.

## **4. Appendices**

Please see presentation included within Appendix 1

## **5. Background Information**

The following documents have been used in the compilation of this report and may be inspected at the offices of the author.

- Adult Social Care Advice and Information Position Statement March 2015