

# Your Say on Carers Rights Day

## Agenda

November 25<sup>th</sup> 2016

St Columbas Church

North Shields

<ul style="list-style-type: none"><li>• 12.00pm-1pm Lunch/Networking</li></ul>
<ul style="list-style-type: none"><li>• 1.00pm-1.15pm Susan Meins/Claire Easton –</li><li>• Introduction and outline of the day.</li><li>• Key updates from the North Tyneside Commitment to Carers .</li><li>• Feedback from the GP survey</li></ul>
<ul style="list-style-type: none"><li>• 1.15pm-1.20pm Dr John Mathews – CCG perspective and how GP practices can work with carers to help and support them in their role- NHS Commitment to Carers.</li></ul>
<ul style="list-style-type: none"><li>• 1.20pm-1.35pm Tom Dunkerton</li><li>• Background to CCG self assessment/three key themes – need carers help</li><li>• Intro to the group discussions</li></ul>
<ul style="list-style-type: none"><li>•</li></ul>
<ul style="list-style-type: none"><li>• <b>1.35pm Facilitated Focus Group discussions around the following themes:</b></li></ul>
15 minutes per question
<ul style="list-style-type: none"><li>• 1.35pm-1.50pm</li><li>• As a Carer – what is your experience of GP's and other healthcare professionals?</li><li>• Do you think they know how to identify and support carers?</li><li>• What can they do to improve?</li><li>• Scribes to record good &amp; bad experiences on flip chart</li></ul>
<ul style="list-style-type: none"><li>• 1.45pm-2.00pm</li><li>• What is your experience of hospital discharge?</li><li>• What do you think healthcare providers and professionals can do better to support carers?</li></ul>
<ul style="list-style-type: none"><li>• 2.00pm-2.15pm</li><li>• Carers have said they struggle to get information - What can health service professionals do to recognise, support and signpost carers to the right services?</li></ul>
<ul style="list-style-type: none"><li>• 2.20pm-2.25pm Put all the feedback on walls for next part of the session</li><li>• Facilitators pick out some key points to pass to Tom for summary</li></ul>

<ul style="list-style-type: none"><li>• 2.25pm 2.40pm Tom Summary of the responses ; what will happen to the feedback; key points to work on</li></ul>
<ul style="list-style-type: none"><li>• 2.45-Close</li></ul>