

May 2017

Dear Sir / Madam

### **Important information about your GP practice**

I am writing to you as a patient or householder who is registered for GP services with Battle Hill Health Centre, to update you on important information in relation to the practice. **Please make sure you share this with everyone in your home who uses the practice.**

The current contract for the GP service at Battle Hill is due to end on 30 September, 2017.

We are therefore working hard to keep your GP service open and intend to make it a branch surgery of another local practice. Making it a branch surgery would ensure that GP services continue to be provided within Battle Hill. As a result of this change you would also have a choice of more than one site to attend to access services.

We will invite local practices to put themselves forward to provide this service, and at this stage we do not know which practice will take on the service. **We will keep you informed as this work progresses, but in the meantime you can continue to use the service in the normal way.**

We are keen to hear your views about the GP service you currently receive, and we would be grateful if you can complete the enclosed survey (also available online at <https://www.surveymonkey.co.uk/r/battlehill>). You would also be welcome to attend a drop-in session to have your say (details are in the enclosed information sheet).

Your comments will help us to plan the best possible service under the new arrangements. We will contact you again over the summer to let you know which practice will be providing the service from 1 October.

Yours sincerely



**Dr John Matthews**  
Chair, North Tyneside Clinical Commissioning Group (CCG)