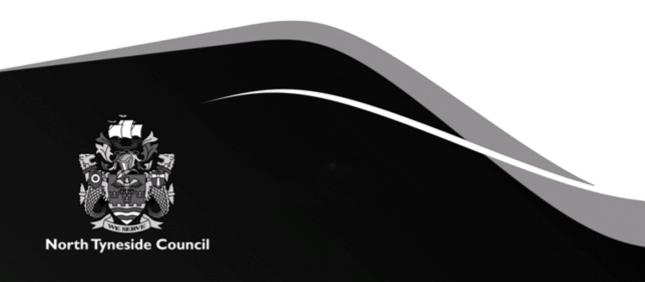
Internal Audit Service

Strategic Audit Plan 2015/16 Interim Monitoring Statement

November 2015



1 Introduction

- 1.1 The Strategic Audit Plan for 2015/16 was presented to the Audit Committee at its meeting in March 2015. The Strategic Audit Plan helps to ensure that Internal Audit is able to meet its aims as an independent appraisal function for the Authority, and sets out Internal Audit's objectives in the medium term.
- 1.2 The Strategic Audit Plan sets out the key objectives for the audit reviews identified to take place during 2015/16. The plan outlines the assignments to be carried out and the broad resources and skills required to cover the Plan.
- 1.3 This document provides an interim statement to the Audit Committee on progress, as at the end of September 2015, against the Annual Audit Plan for 2015/16. The Internal Audit Service has achieved 100% of planned productive days during the first two quarters of 2015/16, though the areas audited have sometimes needed to change to respond to emerging risk areas (explained in section 3).

2 Approach to Monitoring the Annual Audit Plan

- 2.1 To properly plan and organise the workload of the Internal Audit service, all audits from the agreed Strategic Audit Plan have been allocated to a suitably qualified member of the Internal Audit team.
- 2.2 Time spent in respect of each audit activity is recorded on an electronic time management system. This system allows outturn information to be extracted and the Strategic Audit Plan to be monitored.
- 2.3 The annual planning process has been developed to include a formal review of the plan every three months to allow the assessment and subsequent incorporation of any emerging risks facing the Authority. This development is known as '3 + 9', whereby the initial audit plan is prepared as a detailed audit plan for three months, with other areas deemed appropriate for coverage in year listed for the remaining nine months. The plan is reviewed on an ongoing basis during the year, and restated on a quarterly basis (in consultation with our clients) as required.

3 Interim Report: Annual Audit Plan 2015/16

- 3.1 During the first two quarters of 2015/16, the Internal Audit team has achieved 100% of the expected productive audit days which were planned. However, some of this resource has had to be diverted to emerging risk areas brought to Internal Audit's attention (discussed below).
- 3.2 In this period, 23 audits were originally programmed to take place. By the end of September 2015, 17 (74%) of these audits were either complete or underway. This is lower than the pattern which Internal Audit has reported in previous years. This has been caused by a higher than normal volume of additional assurance work, requests for support from Northumbria Police and more time found to be needed for responding comprehensively to the Authority's statutory requirements in relation to the National Fraud Initiative.
- 3.3 The 6 originally planned audits that have not commenced have been reprogrammed to take place later in the year, replacing 5 audits scheduled for the second half of 2015/16 which will now be included as first call on audit resource in 2016/17. Reprogramming audits in this way is a normal part of the audit planning and monitoring process. This adjustment is a normal part of Internal Audit's planning and performance management processes, and ensures that finite audit resources are directed to areas of maximum benefit to the Authority.
- 3.4 The key objectives and indicative outturn (as at the end of September 2015) for the audit reviews identified to take place during the first half year of 2015/16 are shown in section 5 of this document. Each of the auditable areas has been categorised as complete, underway or rescheduled. For those areas where Internal Audit has an advisory and assurance role, this is also identified in the table and the status explained.
- 3.5 Internal Audit has a significant advisory role within the Authority. A contingency of time is set aside in the Plan to fulfil this role, which is subject to variation according to demand. To date in 2015/16, Internal Audit has been involved with:
 - pro active anti-fraud work;
 - project assurance;
 - the follow up on implementation of audit recommendations;
 - general gueries and requests for advice;
 - attendance at Boards and Working Groups (including Banking Services Contract, Electronic Document and Records Management System (EDRMS), Information Security Group, ICT Performance and Prioritisation Board, Public Services Network, Petty Cash Process Review, Cashless Projects, Technology and Information Systems Strategy Board, Troubled Families Stakeholder Group); and
 - responding to a higher than normal volume of potential irregularities & special investigations.

4 Continued Audit Coverage in Strategic Audit Plan 2015/16

- 4.1 The Authority is required to "undertake an effective internal audit to evaluate the effectiveness of its risk management, control and governance processes, taking into account public sector internal auditing standards or guidance". In discharging this responsibility, the Internal Audit Service seeks to ensure that audits of all key financial systems are undertaken within the year and all high-priority audits, determined by a risk assessment, are undertaken within the context of the Strategic Audit Plan. This ensures the integrity of the Audit Plan.
- 4.2 The required standards are the Public Sector Internal Audit Standards (PSIAS) and related Local Government Application Note.² PSIAS 2060 requires that the Chief Internal Auditor should report periodically to senior management and the board on Internal Audit matters, including "performance relating to its plan".
- 4.3 The Internal Audit Service needs to be responsive to emerging issues and the requirements of the organisation. Professional auditing guidance states that internal audit plans should be flexible to accommodate work not originally included in the plan which has arisen as a result of external and internal factors.
- 4.4 The Strategic Audit Plan allows flexibility in enabling work to be programmed later within the Plan, based on a revised risk assessment, if higher priority assignments arise in-year. The indicative outturn of those audits originally planned to be undertaken in the second half of 2015/16 is shown in Section 6.
- 4.5 Performance against the Strategic Audit Plan is continually monitored. The Strategic Audit Plan and performance against the Plan will be re-assessed and revised for presentation to the Audit Committee in March 2016.

IA/AHM/KM/SCL November 2015

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Accounts & Audit Regulations 2015

² Local Government Application Note for the UK Public Sector Internal Audit Standards (PSIAS), Chartered Institute of Public Finance & Accountancy/Institute of Internal Auditors, April 2013

5 Annual Audit Plan 2015/16 - Audits Scheduled during Quarters 1 & 2 and Indicative Outturn as at the end of September 2015

Advice & Programme Assurance

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
Advice, Contingencies & Assurance	 Advice & Guidance Contingencies & Work Requests Fraud & Special Investigations Quality & Development Project Assurance 	Responding to ad-hoc queries and requests for advice; responding to requests for one-off audit assignments, where it is considered that audit involvement is necessary; responding to allegations of fraud; project assurance and assuring appropriate consideration has been given to internal control & governance issues when new systems are introduced.	Advisory & assurance. Ongoing throughout year – on target.
Implementation & Evidence Checking	Follow up on Recommendations	Monitoring the implementation of Internal Audit recommendations, in consultation with the Service Areas which have received these recommendations.	Ongoing throughout year – on target.
Programme Assurance	Change programme	Internal Audit will provide assistance and advice to the Authority in respect of the new change programme, both in respect of overall governance arrangements and design principles, and in respect of specific projects and business models.	Ongoing throughout year – on target.

Advice & Programme Assurance

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
Programme Assurance	New Systems / Methods of Service Delivery	Internal Audit will provide assistance and advice to the Authority in respect of the new change programme, both in respect of overall governance arrangements and design principles, and in respect of specific projects and business models. In addition to any work on the change programme, Internal Audit will also provide assistance and assurance to the Authority on the implementation of a range of programmes. Programmes (projects) identified as likely to benefit from Internal Audit programme assurance include: • Major Regeneration Projects (e.g. Swans site and Seafront Regeneration) • Education Review • Commercial / Trading Opportunities	Ongoing throughout year – on target.

<u>Audit and Assurance – New Service Delivery Arrangements</u>

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
New Service Delivery Arrangements	Partnership working and impact on the Council's framework of governance and control	 To review whether the Authority's major partnership arrangements (for example, with Cofely GDF Suez, Capita, Kier and Health partners) are working effectively and supporting achievement of North Tyneside Council's stated aims. This audit will include an evaluation of: Clarity regarding roles and responsibilities for service delivery between client and provider; How performance is monitored and how it is managed, including financial performance; How benefit realisation is working in practice and whether the Council's desired outcomes are being achieved; How the interfaces between different providers are operating and whether seamless service delivery is in place, regardless of provider. 	Rescheduled to Quarter 3 – on target.
	Strategic Partnerships – Business Services, Technical Services and Joint Venture company	To examine and evaluate the application of agreed governance practices established in respect of the Authority's strategic partnerships, to ensure that these are sound, operating as intended, and providing the Authority with sufficient assurance that partnership objectives are being delivered and that the Authority's interests are safeguarded. This audit will build on existing assurance arrangements already established within the Authority for the strategic and day to day management of these contracts.	Underway – estimated completion Quarter 4.

<u>Audit and Assurance – Corporate & Cross Cutting</u>

Heading	Aı	uditable Area	Description / Audit Objectives	Indicative outturn
Corporate & Cross Cutting	•	Ethical Governance / Corporate Social Responsibility	To review and evaluate the design, implementation and effectiveness of the organisation's ethics-related objectives, programmes and activities, as required by the Public Sector Internal Audit Standards.	Underway – estimated completion Quarter 4.
	•	Procurement	To assess the effectiveness of the implementation of Cabinet's decision regarding 30-day payment terms to be applied throughout the supply chain of North Tyneside Council; to assess procedures established to ensure consistency in the application of the Authority's contracting rules; and to assess value for money in the procurement processes in place.	Rescheduled to Quarter 3 – on target.
	•	Electronic Document and Records Management System	To provide assurance to the organisation as part of plans to introduce an Electronic Document and Records Management System (EDRMS).	Ongoing throughout year – on target.
	•	Investment Programme – Project Management & Monitoring	To assess how the organisation is project managing capital schemes, ensuring that these are delivered within agreed tolerances on timescale and budget, and the operation of the Investment Programme Board and Gateway process.	Underway – estimated completion Quarter 4.
	•	Better Care Fund / Health integration	To support the Authority in complying with the requirements of the Better Care Fund, including the monitoring of submitted plans and in discharging any accountable body responsibilities, and in planning for requirements which need to be in place from 2015/16 onwards, for example Section 75 pooled budget arrangements. To assess whether appropriate governance is in place.	Underway – estimated completion Quarter 4.

<u>Audit and Assurance – Corporate & Cross Cutting</u>

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
Corporate & Cross Cutting	Value for Money	To support the organisation by delivery of a number of sharp, focussed value for money studies.	Rescheduled to Quarter 4 – on target.
	Grant claim / funding certification	To undertake grant claim certification in respect of external funding regimes on behalf of the Council, to ensure that grant funding requirements have been met and grant claims are submitted in accordance with grant conditions, to maximise available grant income.	Complete.

<u>Audit and Assurance – Service Area Specific</u>

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
Children, Young People and Learning	Safeguarding	To review and evaluate the systems and processes in operation for safeguarding, to ascertain whether consistent standards are in place and sufficient internal control exists within these systems to discharge the Council's safeguarding responsibilities with specific reference to the Authority's role in assisting the prevention of Child Sexual Exploitation.	Underway – estimated completion Quarter 3.
Housing	Right to Buy	To assess arrangements in place to manage the Authority's obligations under the Right to Buy scheme, in light of legislative changes governing the operation of this scheme. In particular, to review: a) how properties are valued, and if the Authority's interest are appropriately safeguarded; and b) the effectiveness of the financial modelling and forecasting performed by the Authority, to assess the impact of the changes to the scheme on ongoing housing provision and on financial plans.	Underway – estimated completion Quarter 3.

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
ICT	BACS (Bankers' Automated Clearing Services) System Review	 To determine whether the systems and procedures in operation are functioning satisfactorily and are in accordance with legislation and council policy. In particular, to determine whether: The system complies with good practice and all legal, statutory and regulatory body requirements, and meets business need; All transactions are completely and accurately recorded and traceable; Access to information and facilities is controlled and restricted to authorised users according to their needs; The potential for fraud and error are minimised; The system is effectively administered and supported; All staff using the system have been correctly trained to the level that will allow them to properly fulfil their duties; The system is continually available during working hours; The system provides complete and accurate management information; and Upgrades to the system are properly resourced and managed to meet clearly stated and agreed business objectives. 	Rescheduled to Quarter 3 – on target.

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
ICT	ICT Business Continuity and Disaster Recovery	To determine whether the controls and procedures in place to protect the Authority's computer assets and the systems in place for the storage and retrieval of data are adequate and operating effectively. To further determine whether, in the event of a disaster or significant event causing major disruption to the Authority's data processing capabilities, business continuity management/disaster recovery plans are in place, which will minimise any disruption to the computer processing of business critical systems.	Underway – estimated completion Quarter 3.
	ICT Strategy	To ascertain whether the controls and procedures in operation within ICT for the procurement of supplies and services including hardware, software and consultancy are functioning satisfactorily and are in accordance with legislation and Council policy. In particular, to determine whether: • expenditure effectively supports the achievement of objectives contained within the ICT Strategy; and • expenditure has been committed in accordance with the Authority's Contract Standing Orders.	Rescheduled to Quarter 4 – on target.
	ICT Service Desk (ITSM)	To determine whether the systems and procedures in operation for the IT Service Management (ITSM) system are functioning satisfactorily and are in accordance with legislation and the stated priorities within the Council Plan and to provide an opinion to Management on the effectiveness of the system of internal control in place.	Rescheduled to Quarter 3 – on target.

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
ICT	New Systems (Project Assurance role)	Internal Audit will continue to provide a project assurance role during the development and implementation of new computerised systems.	Advisory & assurance. Ongoing throughout year – on target.

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
Counter Fraud	Pro-active anti-fraud work	To undertake pro-active anti-fraud and corruption work (including participation in the Audit Commission's National Fraud Initiative and performing internal data matching exercises); and to raise the awareness of counter fraud and corruption measures across the organisation.	Ongoing throughout year – on target.

External Assurance & Assessment

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
Tyne Port Health Authority	Tyne Port Health Authority	On behalf of North Tyneside Council, as the Accountable Body for the administration of Tyne Port Health Authority, to undertake the internal audit requirements associated with the annual Small Bodies Return for this entity. This will involve acting independently and on the basis of an assessment of risk, performing a selective assessment of compliance with relevant procedures and controls expected to be in operation during the financial year ending 31 March 2015. To determine an appropriate level of internal audit coverage in accordance with the body's needs, and on the basis of findings in the areas examined to summarise conclusions and report these in an appropriate form to the body.	Complete.

6 Audits Originally Scheduled for Quarters 3 & 4 and Revised Schedule

<u>Audit and Assurance - New Service Delivery Arrangements</u>

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
New Service Delivery Arrangements	Delivering Collaboratively	To examine and evaluate the application of agreed governance practices established in respect of services delivered through alternative financing and management mechanisms (including a selection of Private Finance Initiative schemes, and operating agreements with partners).	Planned to commence in Quarter 4 – on target.

Advice & Programme Assurance Function

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
Implementation & Evidence Checking	Annual Report 2015/16		Planned to commence in Quarter 4 – on target.

Audit and Assurance - Corporate & Cross Cutting

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
Corporate & Cross Cutting	Performance Management	To assess the arrangements for corporate performance management, and to evaluate the extent to which these arrangements are driving improvement within the Council, for the ultimate benefit of residents and local businesses.	Planned to commence in Quarter 4 – on target.

<u>Audit and Assurance – Corporate & Cross Cutting</u>

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
Corporate & Cross Cutting	Information Governance	Further to assurance work undertaken within 2013/14, to review action taken by the organisation to manage and govern its data. To provide assurance on whether the controls and procedures in place ensure compliance with all relevant legislation and guidance, and are operating effectively.	Planned to commence in Quarter 4 – on target.
	Treasury Management	To assess the effectiveness of the organisation's treasury management arrangements; to provide an opinion on whether these arrangements are soundly based, whether treasury management policies and practices are up to date and fit for purpose, whether there is suitable access to expert advice, and whether arrangements are likely to strike the right balance between risk and reward.	Planned to commence in Quarter 3 – on target.

<u>Audit and Assurance – Service Area Specific</u>

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
Schools	Primary & First Schools, Middle Schools and Secondary Schools	To assess, on a thematic basis, the application of controls associated with the discharge of responsibilities relating to delegated school budgets, within a sample of schools. The areas to be prioritised for thematic review will be identified on a risk assessed basis, in conjunction with the Deputy Chief Executive, Chief Finance Officer and Head of Health, Education, Care and Safeguarding.	Planned to commence in Quarter 4 – on target.

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
ICT	Citrix Platform	To determine whether the upgrade of the Citrix platform effectively supports the Authority in achieving its business aims.	Rescheduled to 2016/17.
	Hardware and Software Management	To determine whether the controls and procedures in operation over the acquisition, management, reconciliation and disposal of the Authority's computer hardware and software assets are appropriate and operating effectively, and to provide an opinion to Management on the effectiveness of the system of internal control in place.	Rescheduled to 2016/17.
	Perimeter Security	To determine whether the Authority's systems of control provide adequate protection against the risks associated with virus / hacking attacks, are in accordance with legislation and the stated priorities within the Council Plan and to provide an opinion to Management on the effectiveness of the system of internal control in place.	Rescheduled to 2016/17.
	Access Approval (e-forms)	To determine whether the controls and procedures in place to authorise access to information held electronically provide the Authority with assurance that access to information is correctly segregated between the Authority and its business partners.	Rescheduled to 2016/17.
	Network Management	 To determine whether ICT has: Established organisational and operational policies and standards that address the selection, acquisition and installation of networks and related peripherals; Established controls and procedures that will ensure network hardware and software contribute to the effective operation of the networks; Incorporated adequate controls and procedures to ensure the resilience of the network; and Developed and tested appropriate contingency arrangements, to ensure the continuous availability of network functionality. 	Rescheduled to Quarter 4 – on target.

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
ICT	Agile Working / Remote Access	, · · · · · · · · · · · · · · · · · · ·	Rescheduled to 2016/17.

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
Internal Control & Probity	• Payroll	To evaluate the controls within the payroll system designed to prevent and / or detect irregularity or error, and to ensure that payments are made in accordance with council policy and legislation. Particular emphasis will be placed upon areas of greater risk, such as: New starters, Basic pay and variations to pay, and Leavers.	Planned to commence in Quarter 4 – on target.
	Pre-Employment Checks	 To determine whether sufficient checks are undertaken for individuals prior to the commencement of employment, in accordance with council policy and legislation. In particular, to determine whether: Disclosure Barring Service (DBS) status checks or equivalent have been completed prior to the commencement of employment, The right to work in the United Kingdom has been correctly established, and the correct documentation retained by the Council prior to the commencement of employment. 	Planned to commence in Quarter 3 – on target.

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
Internal Control & Probity	Creditors and Procurement	To determine whether there are adequate controls within the Council's creditor payment systems to prevent and / or detect irregularity or error and that payments are made in accordance with Financial Regulations and legislation. Particular emphasis will be placed on evaluating the controls over: • Ordering, including placing orders only where there is suitable budgetary provision, and only from contracted suppliers; • Receipt of goods and services; and • Payments (including BACS, CHAPS and purchase cards).	Planned to commence in Quarter 4 – on target.
	Debt & Non Cash Income Management	To determine whether there are adequate controls within the system to ensure that all credit income due is invoiced for in accordance with legislation and Council policy. Particular emphasis will be placed upon amendments to accounts, write offs and the time taken to raise invoices.	Planned to commence in Quarter 4 – on target.
	Non Credit Income	To determine whether there are adequate controls within the income collection procedures to prevent and / or detect irregularity or error and that transactions are processed in accordance with Financial Regulations.	Planned to commence in Quarter 4 – on target.
	Benefits (Local Council Tax Support Scheme; Housing Benefits)	To determine whether the procedures in operation for the administration of the local council tax support scheme are operating satisfactorily in accordance with the arrangements agreed by Council. To determine whether the procedures in place for the administration and determination of housing benefits are operating satisfactorily, whilst still within the Council's responsibility; and whether arrangements in place to manage the migration of such benefits under Universal Credit arrangements bear sufficient control.	Planned to commence in Quarter 3 – on target.

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
Internal Control & Probity	Council Tax	To determine whether the procedures in operation for administration of the council tax system are operating satisfactorily in accordance with legislation. Particular emphasis will be placed upon assessing compliance with the controls over billing, council tax banding amendments and recovery / write off.	Planned to commence in Quarter 4 – on target.
		An assessment will be performed to enable compliance with the specific requirements of the Local Government Finance Act 1992 in setting of the annual budget and local council tax levels.	
	National Non Domestic Rates (NNDR)	To determine whether the procedures in operation for administration of the national non-domestic rates system are operating satisfactorily in accordance with legislation, with particular reference to recent changes relating to Business Rates Retention Scheme. Particular emphasis will be placed upon assessing compliance with the controls over billing, rateable value amendments and recovery.	Planned to commence in Quarter 3 – on target.
	Rent Assessment	To determine whether housing rent charges are accurately updated to reflect annual changes in rent levels in accordance with the government formula.	Planned to commence in Quarter 4 – on target.

External Assurance & Assessment

Heading	Auditable Area	Description / Audit Objectives	Indicative outturn
Children, Young People and Learning	Schools Financial Value Standard (SFVS)	The SFVS replaces the Financial Management Standard in Schools (FMSiS) and has been designed in conjunction with schools to assist them in managing their finances and to give assurance that they have secure financial management in place. Governing bodies have formal responsibility for the financial management of their schools, and so the standard is primarily aimed at governors; however the Council's Chief Finance Officer is responsible for ensuring that submissions made by schools are in line with the judgements on these schools which have already been reached by Internal Audit as a result of ongoing assurance work. On behalf of the Chief Finance Officer (Section 151 Officer), Internal Audit will co-ordinate, receive, review and constructively challenge Schools Financial Value Standard submissions, for all of the Council's grant-maintained schools.	Advisory & assurance. Ongoing throughout year – on target.
Added Value – control environments and governance	Assisted Reviews	Further to requests received from schools, to develop a menu of additional 'added value' assurance coverage, to support the schools' financial and wider governance framework, via a package of additional bespoke services tailored to specific requirements. This will allow a package of dedicated support devised specifically for targeted areas of assurance. In time, this may allow the development of "referenceable sites" which may allow a platform to consider the delivery of such services on a wider commercial basis.	No requests received at this stage in the year.