

Guide to North Tyneside's portfolio of services

Service	Approach	Current Charge	Position in Tyne and Wear 1st=high 5th=low	Price change cycle	Responsible Head of Service
Accommodation Fees (non-operational buildings)	Sliding scale Aligned to community contribution and alignment to Council Priorities	As per the Community Lettings Policy	N/A	As required/as property values change	Fiona Rooney
Acupuncture, Ear Piercing, Electrolysis, Tattooists	Cost-recovery (as per applicable legislation)	Schedule of Fees covering extent of activity	4 th £33 to register premises, £21 to register a person	Annually	Ken Wilson
Adult Learning	Supports costs recovery	Course dependent	N/A	Annually	Jean Griffiths
Allotments	In line with top national quartile		2 nd (currently)	Annually	Paul Gowans
Animal Health <ul style="list-style-type: none"> • Animal Boarding Establishments • Animal Breeding Establishments • Dangerous Wild Animals • Pet Shops • Riding Establishments 	Cost-recovery (as per applicable legislation)	Schedule of Fees covering extent of activity	4 th	Annually	Ken Wilson

• Zoo Licensing					
Blue Badges	In line with the statutory fee and neighbours	£10 (3 yr period)	In line with neighbours	In line with statutory guidance	Paul Gowans
Building Control	Cost recovery (as per applicable legislation) Ring-fenced budget	Schedule of Fees covering extent of activity	Equal to others as this is set in partnership with T&W authorities	Annually	Ken Wilson
Cemeteries and Crematoria	In line with neighbours		4 th	Annual with flexibility dependent on market fluctuations	Phil Scott
Childcare	Discretionary – comparison with private providers and other Local Authorities	£31 - £35		Annually	Paul Cook
Course Fees (Chartered Institute of Environmental Health Foundation)	Discretionary. Based on cost recovery	£25 per hour plus costs		Annually	Ken Wilson
Cultural - Entry Fees	Unique attraction(s)	Fees list attached	No comparable pricing available	Annual (but with flexibility)	Paul Gowans
Cultural - Events	Dependant on event/in line with market/neighbours cost recovery	Variable	No exact comparison available	Charges considered/levied for each event	Paul Gowans
Dangerous Buildings - Emergency Remedial Action	Charges recoverable for work undertaken	15% of cost of works		Annually	Ken Wilson
Electoral Services	Statutory Fee, additional items in line with			In line with statutory	Viv Geary

	neighbours			guidance. Additional items to be reviewed annually.	
Food Export Certificates	Discretionary – cost recovery basis	£25		Annually	Ken Wilson
Gambling Act 2005	Legislation provides for application fees to be within a bracket set by Central Government				Ken Wilson
Grant Administration	Discretionary fee – for the technical survey undertaken. Based on market forces	12.5% of grant		Annually	Ken Wilson
High Hedge Complaint Applications	Discretionary fee based on a cost recovery basis	£340		Annually	Ken Wilson
Highways - Business Permits	Discretionary charges based on parking strategy			Annually	Ken Wilson
Highways - Diversions and Street-works	Reasonable fee charged to cover legal or other expenses and annual fee of a reasonable amount. Cost recovery basis.			Annually	Ken Wilson
Highways - Gully Clearance/ Emptying of Septic Tanks	Cost recovery where appropriate			Annually	Ken Wilson
Highways - Hire of Cones	Discretionary			Annually	Ken Wilson
Highways - Memorial Seats/Benches	Discretionary	£1,600 for 10 years. £655 for 5 year extension		Annually	Ken Wilson
Highways - New Roads – Highways Act 1980 Sec 38	Costs based on general expenses and costs of the work	7.5% of the total costs of the highway work		Annually	Ken Wilson

Highways - Parking <ul style="list-style-type: none"> • Off Street • On Street • Penalty Parking Charges 	Discretionary – based on parking strategy	Varies in regard to location e.g. on-street, off-street, Foreshore etc.	Generally lower at 5 th , only authority free in town centres	Occasional	Ken Wilson
Highways - Property & Street Naming and Numbering	Discretionary – cost recovery			Annually	Ken Wilson
Highways - Provision of Traffic Signs to Premises	Discretionary – cost recovery			Annually	Ken Wilson
Highways - Public Footpath Orders <ul style="list-style-type: none"> • Highways • Rights of Way 	Reasonable costs – cost recovery basis			Annually	Ken Wilson
Highways - Residents Parking Permits	Discretionary – based on parking strategy			Annually	Ken Wilson
Highways - Roundabout sponsorship	Discretionary				Ken Wilson
Highways - Skips: Approved Skip Operator Licence	Costs for licensing hire company	£100 for licence, £20 for permission to have skip on road for 28 days		Annually	Ken Wilson
Highways - Skips: Licence for placing skips on highway	Discretionary	£15 per skip for each 28 day period			Ken Wilson
Highways - Supply of Survey Information	Discretionary amount considered to be reasonable. Certain information provided free of charge			Annually	Ken Wilson
Highways - Temporary Traffic	Discretionary			Annually	Ken Wilson

Regulation Order					
Highways - Vehicle Access Crossings (ramps to driveways and over kerbs)	If requested to undertake work or required to correct work already undertaken – costs for undertaking the work	Schedule of rates		Annually	Ken Wilson
Houses of Multiple Occupation	Cost-recovery (as per applicable legislation). Follows national guidance issued by central government	£495	4 th	Annually	Ken Wilson
Housing - Garage rents	Reviewed annually in line with increases in RPI	Garage High Demand Large £6.46 Medium Demand £5.40 Low Demand £4.32 Garage Extra Large £8.64 Motorcycle shed £2.87 All are subject to VAT where application (all based upon a 50 week collection)		Annual	Ian Conway
Housing - Leaseholder Service Charges	Set at a rate to reflect costs of repair/improvement/services provided including administration costs	Charges reflect cost of service provision e.g. lighting common areas. The cost of major capital works are recovered on a shared basis between all tenancies/leaseholders in the blocks. Strict consultation requirements must be met.	Reflects local costs	Annual	Ian Conway
Housing - Rechargeable	Set at a rate to reflect costs of repair including	Reflects costs for repairs	Reflects local costs	Annual	Ian Conway

repairs	administration costs				
Housing - Service charges	Reviewed annually in line with increases in RPI to reflect costs of service provided				Ian Conway
Housing Notices	Discretionary cost recovery basis. Up to a maximum amount	£79		Annually	Ken Wilson
Housing Rents	Set in line with Government guidance	The average rent is £65.98	All councils have regard to national social rent policy when setting rents	Annual	Ian Conway
Jet Ski licensing	Determined by Licence Holder who administers permits on behalf of the Council				Phil Scott
Land Charges	In line with neighbours	Full search fee £80.83	5 th	No change pending outcome of national litigation	Viv Geary
Launching Fees	Determined by Licence Holder who administers permits on behalf of the Council				Phil Scott
Libraries	In line with neighbours		2 nd (currently) where direct comparisons can be made	Annual (but with some flexibility)	Paul Gowans
Licensing Act 2003 (Alcohol & Entertainment)	Statutory fee. Based on rateable value of property. Other fees statutory fees	Schedule of Fees covering extent of activity	=	Dictated by central government	Ken Wilson

Meals on Wheels	Discretionary. Is not based on cost recovery – is a subsidised service	£2.95 (Sept 2012)	4 th	Annually	Mark Longstaff
Motor Salvage Operators Licenses	Legislation provides for reasonable fees – cost recovery basis	£70 per 3 year period			Ken Wilson
MOTs	Discretionary fee up to a maximum amount set by legislation	Testing Stations can charge less		Maximum fee set by regulation.	Phil Scott
Non-residential social care services	In line with statutory guidance	Variable contribution, based upon individual assessment of ability to pay – up to a maximum charge of £200 per week	Joint 2 nd	Annual review of assessment charge	Jacqui Old
Outdoor Education	Discretionary – comparison with private providers and other Local Authorities	Schedule of fees covering extent of activity	N/A	Annually	Jean Griffiths
Pest Control	Discretionary fee in legislation. Cost recovery basis. Comparison of charges made by the private sector providers and other Local Authorities taken into consideration	Statutory pests – rats, mice, fleas, bedbugs and cockroaches - £20. Non-statutory pests – bees, wasps - £40.			Phil Scott
Pitches, Courses and Greens	In line with neighbours		1 st	Annual (but with some flexibility)	Paul Gowans
Planning Applications	Statutory. The fee is fixed by legislation			Mandatory	Ken Wilson
Pollution Control • Environmental Registrations	Set by Statute	Schedule of Fees covering extent of activity	=	Annually	Ken Wilson

• Contaminated Land Searches					
Pre-planning application advice	These fees are staggered and are discretionary	£30 for householder; £200 minor development; £500 major development (stage 1) and £1,500 (stage 2)		Annually	Ken Wilson
Registration services	In line with statutory guidance/Non-statutory fees – in line with neighbours		Overall 4 th	Annually	Viv Geary
Residential and Nursing Care contributions	In line with statutory guidance	Variable and based upon individual assessment of ability to pay – up to full cost of service provided		Annually, in line with DWP benefit changes	Jacqui Old
Retail	In line with market	Variable dependant on product	N/A	Retail cost determined by cost price	Paul Gowans
Room hire (operational buildings)	Unique venues		2 nd	Annual (but with some flexibility)	Paul Gowans
Sale of Ordnance Survey Extracts	The fees are set by O.S. As licence holder we comply with the fees as set by O.S.			Annually	Ken Wilson
School Meals	In line with neighbours – purely discretionary	£1.80 £1.95 (Sept 2012)	5 th (Currently)	September	Mark Longstaff
Sex Establishments	Cost-recovery (as per applicable legislation)	£4,809	4 th	Annually	Ken Wilson
Sport and leisure	In line with neighbours		2 nd	Annual (but with some flexibility)	Paul Gowans
Contours	Matching the market		2 nd		
Strategic Property	Non-Statutory originally set in line with neighbours	As per attached Schedule of Fees	N/A	Annually – in line with RPI	Fiona Rooney

Street Trading Licenses & Consents	Cost-recovery (as per applicable legislation)	Schedule of Fees	4 th	A new scheme introduced in September 2011. To be reviewed in September 2012	Ken Wilson
Taxis – Hackney Carriage & Private Hire	Cost-recovery (as per applicable legislation) Ring-fenced budget	Schedule of Fees covering extent of activity	2nd	Annually	Ken Wilson
Trading Standards <ul style="list-style-type: none"> Poisons Licenses Weights & Measures – Metrology Laboratory 	Cost recovery basis. In line with national guidance As above	Schedule of Fees covering extent of activity. New application £32.67; annual renewal £17.50; change of details £8.80 £54.45 per hour	Equal to others as set in partnership with Tyne & Wear Authorities	Annually – Endorsed by T&W Joint Trading Standards Committee	Ken Wilson
Waste - Commercial	Matching the market			Annual with flexibility dependent on market fluctuations	Phil Scott
Waste - Green	In line with neighbours			Annually	Phil Scott
Waste - Purchase of replacement bins and caddies	In line with neighbours	Bin £20.00 Caddie £5.00	I*n line with neighbours. Small variations in what is charged for		Phil Scott
Waste - Special collections	Discretionary – cost recovery basis				Phil Scott
Work in default	Charge for non-			Annually	Ken Wilson

	<p>compliance following a directive/instruction for work to be carried out. Examples would be where the Council exercising its statutory powers, has requested remedial works to be done on a building or an accumulation of rubbish and the work has not been done</p>				
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