

North Tyneside Council Report to Cabinet Date: 13 August 2012

ITEM 5(b)

Title: Council
Performance in Quarter 1
2012/13

Portfolio(s): Elected Mayor

Cabinet Member(s): Mrs Linda Arkley

Report from Directorate: Chief Executive's Office

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Wards affected: All

PART 1

1.1 Purpose:

To update Cabinet on progress in delivering the Council's plans for 2012/13 and to outline a revised performance reporting framework. The report represents a different approach to performance management and attempts to capture progress against the Sustainable Community Strategy, the Council Plan and the agreed Budget.

1.2 Recommendation(s):

Cabinet is asked to note

- (i) The key achievements over the first quarter of the year against the Council's plans for 2012/13;
- (ii) The revised approach to reporting progress and performance.

1.3 Forward plan:

This report is included in the Forward Plan as a regular quarterly report.

1.4 Council plan and policy framework

The report relates to activities funded by the Budget 2012/13 and the Council Strategic Plan for 2012/15. Progress is reported against each of the four Strategic Partnership themes: Regeneration, Quality of Life, Best Start in Life, and Sense of Place; plus a fifth theme '21st Century Council' which relates to how we shape ourselves as an organisation and operate as a local authority. The report also has due regard to the agreed Council Plan.

1.5 Information:

Proposed Framework

The proposed performance reporting framework comprises:

- A **quarterly progress report** from the Senior Leadership Team which sets out achievements against the Council's ambitions and a traffic light summary of where we are against the priorities set in the Sustainable Community Strategy. The report for Quarter 1 is attached at Appendix One;
- Detailed **performance summaries relating to each of our priorities**, which sets out progress against plans for the year, key performance indicators, relevant background information, and signposts on how to obtain further detail. These summaries are currently being refined and will be published over the coming weeks;
- A refreshed council '**Data Store**' which contains the latest directorate strategies, improvement plans, service plans and statistical information.

The framework aims to provide a concise but comprehensive way for members, the public and staff to access the 'North Tyneside story' and to assess how we are performing.

Key achievements

In Quarter 1 of 2012/13 key achievements under each of the Strategic Partnership themes include:

- 1,000 new jobs were announced by engineering firm Offshore Group
- The Tyne and Wear Homes online Choice Based Lettings Scheme went live.
- Killingworth Children's Centre and George Stephenson High School were judged "Outstanding" by Ofsted.
- Every beach in North Tyneside was awarded a Blue Flag.

Further achievements are outlined in the main Senior Leadership's Team Quarter 1 Progress Report (Appendix 1)

1.6 Decision options:

Cabinet is asked to note

- (i) The key achievements over the first quarter of the year;
- (ii) The revised approach to reporting progress and performance.

1.7 Reasons for recommended option:

The revised framework offers a more comprehensive and transparent approach to reporting the achievements of the Council and the challenges we are addressing.

1.8 Appendices:

1. Senior Leadership's Team Quarter 1 Progress Report for 2012/13

1.9 Contact officers:

Alison Stanners, Strategic Services
Neil Tait, Performance & Scrutiny Manager
Vicki Dixon, Financial Strategy & Planning

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1.10 Background information:

All relevant background information is attached at the appendix to this report.

PART 2 – COMPLIANCE WITH PRINCIPLES OF DECISION MAKING

2.1 Finance and other resources

Any financial implications arising as a result of the impact of projects that have slipped are considered as part of the usual financial management process and reported as part of the regular Financial Management reports to Cabinet

2.2 Legal

The Council has a duty to secure continuous improvement. Cabinet therefore needs to ensure it is well informed about progress in securing improvement.

2.3 Consultation/community engagement

These proposals have been the subject of engagement with staff from each directorate across the Council. The framework has been reviewed by the Mayor, by the Chairs and Deputies of Scrutiny Committees, and by the Senior Leadership Team. It is intended that we continue to improve the framework through ongoing feedback.

2.4 Human rights

There are no human rights implications directly arising from this report.

2.5 Equalities and diversity

There are no equalities and diversity implications directly arising from this report.

2.6 Risk management

The report is to enable Cabinet to monitor progress against the Council's ambitions so that any slippage can be identified and addressed. Individual pieces of work are managed within the Council's risk management framework.

2.7 Crime and disorder

There are no crime and disorder implications arising from this report.

2.8 Environment and sustainability

There are no environmental and sustainability implications arising from this report.

PART 3 - SIGN OFF

- Mayor/Cabinet Member(s)

- Chief Finance Officer

- Monitoring Officer

- Strategic Manager for Policy and Partnerships

- Chief Executive