

## **Appendix A**

### **Council Tax Support Scheme Consultation Outline plan of engagement**

This will have three main objectives

- Raise awareness of the Councils duty to review its Council Tax Support scheme amongst residents, claimants and other organisations.
- Seek views on the current scheme and collect comments.
- Use feedback to support the Equality Impact Assessment process.

Who we will be engaging with

- Precepting authorities
- Consultation with elected members of the Council
- General public
- The community and voluntary sector
- Advice agencies
- Housing Associations and private landlords

#### **Method**

We will use a number of different methods to ensure people have a good range of opportunities to get involved in the consultation.

- Community and Voluntary sector – welfare reform meetings and groups identified by these meetings
- Information available at customer service centres, and other Council buildings
- Website information
- Face to face engagement during benefit interview carried out during home visits.

#### **Timescales**

The timescale for the consultation will be 3 weeks during October 2013 to inform decision making in November-January 2012/13