Cabinet Member / Service Scorecard

Performance Improvement	
▲	Improved
◀▶	No change
▼	Declined
◻	Not applicable

Target Achievement	
▲	Target achieved
▼	Target not achieved
◻	Not applicable

****Service Area****

No.	Level	Indicator Reference	Indicator Description	Desired Direction	Outturn 2012/13	Target 2013/14	Latest Actual	Have we improved since 12/13?	On track to achieve our target?	Comments on Performance	Frequency
1	SMT										
2	CAB										
3	DLT										
4	SER										
5	etc..										

****Operational Indicators****

No	Level	Indicator Reference	Indicator Description	Desired Direction	Outturn 2012/13	Target 2013/14	Latest Actual	Have we improved since 12/13?	Did we achieve our target?	Comments on Performance	Frequency
1											
2											
3											
4											
5											