



North Tyneside Council

DRAFT Chirton & Riverside Our Priorities and Making them happen

As at 3rd December 2015 V13

1. Agreeing a plan and measuring results						
Ref	Action	Measure	Intended Outcome	Target Date	Lead Officer	Status
1.1	Develop and agree a set of priorities and make them happen	Plan complete Plan Shared Plan updated annually	Sensible priorities and an understood plan	Cabinet 14 th December 2015	Paul Hanson	In draft to be tested with Partners and Community
1.2	Establish the right progress and performance measures	Measures which meet North Tyneside Council's performance principles and which are commonly understood	Results measured	Cabinet 14 th December 2015	Craig Anderson	In development
1.3	Establish a way to establish accountability against the plan and celebrate success	Accountability and success cycle in place and understood	Specific individuals are accountable for their actions Success is celebrated and shared	Cabinet 14 th December 2015	Paul Hanson	First practical example: Norham open Evening 23 rd September 2015

2. Engaging with the right people in the right way						
Ref	Action	Measure	Intended Outcome	Target Date	Lead Officer	Status
2.1	Agree the approach with Cabinet Members	Discussion with Lead Members held	Agreement to approach	18 th May 2015	Cllr Bruce Pickard/ Paul Hanson	Complete
2.2	Discuss and agree approach with Chirton Ward Members	Discussion with Chirton Ward Members held	Agree to approach and input on local perspective	8 th July 2015	Cllr Bruce Pickard/ Paul Hanson	Complete
2.3	Discuss and agree approach with Riverside Ward Members	Discussion with Riverside Ward Members held	Agree to approach and input on local perspective	30 th July 2015	Cllr Bruce Pickard/ Paul Hanson	Complete
2.3	Brief Community Voluntary Sector	Discussion with local CVS representatives held	Agreement to approach and input on local perspective	3 rd Sept 2015	Paul Hanson	Complete
2.4	Briefing Statutory Partners	Discussion with local Statutory partners and businesses	Agreement to approach and input on local perspective	14 th Sept 2015	Paul Hanson	Complete
2.5	Engagement with Chirton & Riverside Communities	Engagement with residents and key stakeholders	Agreement to approach and input on local perspective	April – August 2016	Jacqueline Laughton	Plan to be developed to support each element of the action plan

3. Getting Education Right						
Ref	Action	Measure	Intended Outcome	Target Date	Lead Officer	Status
3.1	Changed leadership at Norham	Interim arrangements led by Churchill Community College effective. Leadership structure agreed between Local Authority and Governing Body. New leadership structure implemented.	Ofsted judge leadership and management to be at least good.	Sept 2016	Angela James	New arrangements in place. Latest OfSTED visit 25 th November 2015
3.2	School improvement capability Supported by Connected Kids 8-13 and transition work from 13 Alternative Education Provision Work with Primary feeder schools addressing whole family issues that lead to poor performance including Improving Futures Service Extend Family Entrepreneur Service to Norham to work with	Ensure a sufficient high quality childcare/early education offer. Improved transition at all phases. Quality of teaching and learning is at least good.	80% take up of 2 year old offer. 90% take up 3 and 4 year old universal free entitlement. Increased number of schools providing 2 year old offer. EYFS outcomes improved. Educational attainment improves to national average. Reduction in NEET post 18	Sept 2016 Sept 2017 Live Live Live Live	Angela James Paula McCormack Meadow Well Connected Mike Burgess Phoenix Detached Youth Project Paula McCormack Meadow Well Connected Pauline Wonders Tyne Gateway Pauline Wonders Tyne Gateway	Work underway 2 year old offer expanding

	specific families					
3.3	Employer Engagement	Increase employers engaged in Norham school and its cluster of primary schools. All pupils at Norham receive careers advice and guidance with employer involvement.	Pupils better informed to make decisions regarding subject choice and careers, leading to improved destination measures for Norham.	Sept 2016	Shona Duncan	Work with pupils and local business underway
3.4	Investment	Identification of key investment priorities for 2015/16 and 2016/17 financial years	Full agreement to investment and delivery arrangements.	Summer 2017	Iain Betham	2015/16 Projects agreed and delivery dates confirmed. Draft 2016/17 investment priorities now confirmed following consultation with all schools

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4. Supporting People to get jobs						
Ref	Action	Measure	Intended Outcome	Target Date	Lead Officer	Status
4.1	<p>Universal Credit Implementation</p> <p>Supported by One to One and small group support for budgeting and prioritisation in preparation for Universal Credit</p>	<p>Work in partnership with Job Centre Plus and our Community & Voluntary Sector Partners to ensure support is available to help residents access Universal Credit.</p> <p>Everyone who is eligible for Universal Credit is able to access it (I.T.Skills) and manage finances on a monthly basis.</p>	<p>Everyone who is eligible for Universal Credit is able to access it (I.T.Skills) and manage finances on a monthly basis.</p>	<p>November 15 on ongoing basis.</p> <p>Live</p>	<p>Andy Scott</p> <p>Pauline Wonders</p>	<p>Go live date for Universal Credit 23 November 2015.</p> <p>Support mechanisms are in place.</p>
4.2	Employer Engagement	All employers contacted to discuss potential for increasing job creation and/or work experience targeted at areas of deprivation.	Increase in numbers of jobs created and made available to residents	Targets to be set July 2016 and Dec 2016	Shona Duncan	Work underway
4.3	The Council as an Employer	Recruitment for apprenticeships and full time roles adjusted to tackle barriers to employment in areas of deprivation	More people employed from areas of deprivation	Dec 2016	Alison Lazzazera	
4.4	<p>Using the Council's Supply Chain</p> <p>Supported by Build on digitally connected partnership to put together supply chain and people seeking work</p>	<p>Social clauses utilised in capital regeneration agreements including Planning Section 106 Agreements and council procurement agreements</p>	<p>Jobs, Apprenticeships, work experience and funding secured via capital projects and procurement opportunities</p>	<p>From Dec 2016</p> <p>Live</p>	<p>Mark Longstaff</p> <p>Paula McCormack Meadow Well Connected DWP</p>	<p>Some action already in place.</p> <p>Social value clauses being used in appropriate contracts.</p> <p>Further work to do on new tenders.</p>

4.5	Help from the Council's Partners	The Council's partners understand the approach and priorities and can show their contribution to tackling deprivation	Partners' contribution has a direct impact on deprivation	March 2017	Paul Hanson	This work will begin with a discussion at the NTSP Executive
4.6	Working differently to communicate opportunities	Partnership led marketing framework to publicise opportunities	Residents accessing information and securing jobs and work experience	April 2016	Shona Duncan and Dawn Tindle	

5. Meeting housing needs and making sure the quality is right

Ref	Action	Measure	Intended Outcome	Target Date	Lead Officer	Status
5.1	The Council is the single biggest housing influence in both Wards	<p>Delivering housing investment and improved standards in Council stock plus using statutory and regulatory powers to tackle poor standards in other tenures</p> <p>RIVERSIDE WARD</p> <p>HRA WORK 2016/17</p> <p>51 properties to receive high efficiency condensing boilers</p> <p>577 properties due to benefit from external redecoration</p> <p>220 properties are due to benefit from roof replacements along with external structural works during 2015/16</p> <p>Skipsey Court is undergoing a complete refurbishment as part of the PFI And will be completed in by March 2016</p> <p>The new build at Eldon Court</p> <p>CHIRTON WARD</p> <p>HRA WORK 2016/17</p> <p>88 properties to receive high efficiency condensing boilers</p> <p>1,471 properties due to benefit from external improvements</p> <p>Addressing Welfare Reform</p> <p>Develop a coordinated approach to assessing need to consider the projected impact of 'Welfare Reform' across the two Wards.</p>	<p>The sheltered housing in the area is transformed to provide quality homes that will support older people's health and well-being.</p> <p>New retail / hospitality facilities will provide employment opportunities</p> <p>400 New homes developed on the West Chirton Site, 100 being affordable homes</p> <p>The lifecycle of investment is continued to safeguard the quality of the Council's housing stock.</p> <p>The impact of welfare reform is minimised for those people in receipt of benefits or in work on low incomes. People can budget</p>	Agreed programme in place and reported to Investment Programme Board	Roy Marston and David Foster	

	Supported by Extending Operation Hotspot in support of Council Housing work and work with Private Landlords	Establish a Tenancy Sustainability Team to ensure that potential new tenants have the ability to sustain their tenancy. Provide advice and signposting to relevant agencies if support is required.	and maintain their homes and are not offered a Council tenancy when they are not in a position to maintain it.	From March 2016	Wayne Young Graeme Hurst District Manager Tyne and Wear Fire and Rescue Services		
5.2	The Local Plan is shaping the Borough's housing offer	The Local Plan provides a 15 year framework which will shape housing in the Borough	Provides a framework for housing development. Allows partners to develop development sites in line with the local plan and Council objectives.	Local Plan Consultation Draft Complete preparation of Further Consultation Draft Further Consultation Draft to consult on preferred options (Regulation 18) Cabinet/Council consideration of Pre-Submission Draft (requires approval by Council) Pre-Submission Draft of the Local Plan and formal engagement (Regulation 19) Submission to Secretary of State (Regulation 22)	Nov 2013 (complete) Dec 2014 (complete) Feb to March 2015 (complete) Oct 2015 Nov-Dec 2015 May 2016	Phil Scott	

				Examination in Public (Regulation 24) Adoption	Sept - Oct 2016 March 2017		
5.3	Current developments	<p>Developments which are key in improving the tenure mix in the wards.</p> <p>Major Development Sites</p> <p>Smith Dock – Places for People have approved Outline Planning Permission for between 775 – 815 new homes plus commercial premises on this site. Reserved Matters applications for the first parcels on the site have been submitted and building works are expected to start this year</p> <p>West Chirton Industrial Estate – Northern Trust has Outline Planning permission for this site for use as a residential site for the development of up to 400 new homes. 25% of which will be affordable homes</p> <p>10 discounted homes for sale in the Wantage Avenue development in Meadow Well</p>	<p>These, and others will rebalance the tenure mix of the wards, by increasing the level of owner occupied properties and other housing options such as discounted properties for sale at reduced cost.</p>			Roy Marston	
5.4	The Affordable Homes Programme	<p>Councils Affordable Homes Programme</p> <p>Ensuring delivery of new affordable homes in, (and close to), the Chirton and Riverside Wards.</p> <p>Balkwell Green – ISOS HA to build 5 affordable rented bungalows. Due to start on Site early 2016.</p> <p>North Tyneside Living development in Howdon and general needs development at Blandford Road in the nearby Collingwood Ward</p>	<p>Develops affordable housing in various locations across the two wards.</p> <p>This facilitates churn and movement in the market and encourages properties to be vacated and re-allocated</p>			Roy Marston	

	including Game of Homes. Home Buddies Scheme	Establish a support hub to ensure that more of the most vulnerable private sector residents can be referred for assistance with home heating, insulation improvements and welfare advice.		Live	Connected Pauline Wonders Tyne Gateway	
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6. Improving Everyone's Health						
Ref	Action	Measure	Intended Outcome	Target Date	Lead Officer	Status
6.1	Active North Tyneside is deliberately targeted at the communities of Chirton and Riverside where residents would like to be more physically and mentally active	<p>Number of programmes in the area</p> <p>Number of schools engaged</p> <p>Attendances to programmes from people living in these wards.</p>	Increase the levels of physical activity of people living in these areas.	Ongoing	Paul Youlden	<p>Schools engaged with physical activity coordinator for young people: Riverside, Waterville, Percy Main, Collingwood, St Cuthbert's, St Josephs, and Spring Gardens. General promotion of programmes including No Limits, Healthy 4 Life.</p> <p>Bikeability sessions also being delivered in Collingwood, Percy Main, Riverside, Waterville.</p> <p>Lunchtime sports activities being delivered at Riverside primary through Sport North Tyneside.</p> <p>Recruitment of community health champions ongoing</p> <p>Premier league "kicks" programme, and No Limit clubs running at The Parks SC.</p> <p>Willington Quay activity group for women ongoing.</p> <p>Weekly health walk from The Parks SC</p> <p>Teenage, Good Youth Move(GYM) and "Us Girls" sessions at The Parks SC ongoing</p> <p>Laser tag sessions at Parks SC during Autumn 2015.</p> <p>"Get Oaktrees Moving" sessions for adults and children ongoing</p> <p>Adult "Weight Worries" programme running from The Parks SC</p> <p>Partnerships with Cedarwood trust and Phoenix Youth project to target priority groups ongoing.</p>
6.2	A Borough-wide Mental Health Needs Assessment has been undertaken to understand need	<p><u>Children and Young People</u></p> <p>Local transformation plan</p>	Improve the mental and wellbeing of children, young	April 2016	Wendy Burke and	

	and re-shape services to meet that need both for children and young people and adults	<p>submitted to NHS England by 16/10/15.</p> <p>Local transformation plan approved by NHS England and funding released.</p> <p>Training programme developed and offered in schools.</p> <p>Number of schools taking part.</p> <p>Number of staff trained.</p> <p>Reduced need for higher level, specialist CAMHS services.</p> <p>Children and Young People's Emotional Health and Wellbeing Strategic Group set up and strategy in place to support the transformation place</p> <p>Adults</p> <p>Strategy and action plan developed from Health and Wellbeing Board action day 1st December 2015</p>	people and adults		Scott Woodhouse	
6.3	Smoking cessation services are being reviewed and will be re-commissioned	<p>Stop smoking services provided within Riverside and Chirton wards and can be accessed with ease</p> <p>Stop smoking service widely promoted in the area by all agencies and groups</p> <p>E cigs promoted locally as harm reduction mechanism</p> <p>All front line workers trained in smoking brief intervention and deliver brief advice as part of Making Every Contact Count</p>	<p>Increase uptake of stop smoking services</p> <p>Reduction in people smoking tobacco</p>	April 2016	Wendy Burke	
6.4	NHS Health Check programme has been reviewed and the service will be recommissioned	<p>NHS Health Check programme provided and is easily accessible to residents within Riverside and Chirton wards</p> <p>NHS Health check programme is widely promoted by all agencies</p> <p>Number of health checks</p>	<p>Increase uptake of NHS Health Checks in practices serving residents of Riverside and Chirton Wards</p>	April 2016	Wendy Burke	

		<p>completed by each GP practice serving Chirton and Riverside</p> <p>Proportion of health checks by gender, age and risk</p> <p>Number of referrals to lifestyle programmes (Stop Smoking, Active North Tyneside and Weight Worries)</p>				
6.5	<p>Drug and alcohol recovery services have been re-commissioned</p> <p>Supported by One to One support with people who are not "Recovery Ready"</p>	<p>Services are promoted with the wards</p> <p>All front line workers trained in alcohol brief intervention and deliver brief advice as part of Making Every Contact Count</p> <p>Number of referrals of residents from Chirton and Riverside wards</p> <p>Proportion of people completing the programme</p>	Increase number of people in recovery	<p>April 2016</p> <p>Live</p>	<p>Wendy Burke</p> <p>Paula McCormack Meadow Well Connected Redburn Practice Collingwood Practice</p>	
6.6	<p>The Healthy4Life childhood obesity programme for families with children who are overweight and Weight Worries weight management programme for adults</p>	<p>Number of schools engaged and promoting H4L</p> <p>Number of children and their families participating from Chirton and Riverside</p> <p>Number of adults participating in Weight Worries from Chirton and Riverside</p>	<p>Reduce the number of children in reception and year 6 who are very overweight</p> <p>Reduce excess weight in adults</p> <p>Reduction in BMI</p> <p>Increase in self esteem</p> <p>Increase in Physical Activity</p> <p>Improved eating habits</p> <p>Reduction in screen/tv time</p>	<p>March 2016</p>	<p>Paul Youlden</p>	<p>Programme well established and operating from The Parks SC.</p>
6.7	<p>There are mechanisms to tackle money lenders and others they prey on people experiencing aspects of deprivation</p>	<p>Impact of Trading Standards work.</p> <p>Impact of "Scambusters" service</p>	<p>Performance on a case by case basis</p>	<p>Cabinet December 2015</p>	<p>Colin MacDonald</p>	