

North Tyneside Council Report to Cabinet Date: 13 June 2016

Item 5(a)

Title:
Carers' Support and
Respite Provision Study

Portfolio(s): Adult Social Care

Cabinet Member(s): Cllr Waggott-Fairley

Report from: Overview, Scrutiny and Policy Development Committee

Wards affected: All

PART 1

1.1 Purpose:

The purpose of this report is to present the recommendations of the Adult Social Care, Health and Wellbeing Sub-committee in relation to its study into Carers' Support and Respite Provision in North Tyneside.

In accordance with Section 122 of the Local Government and Public Involvement in Health Act 2007, Cabinet is required to provide a response to the recommendations of the Overview, Scrutiny and Policy Development Committee within two months. In providing this response Cabinet is asked to state whether or not it accepts each of the recommendations and the reasons for this decision. Cabinet must also indicate what action, if any, it proposes to take.

1.2 Recommendation(s):

It is recommended that Cabinet consider and formulate a response to the recommendations presented to them as a result of the overview, scrutiny and policy development review of carers' support and respite provision.

1.3 Forward plan:

The report was included in the Forward Plan published on 16 May 2016 under the heading 'Matters arising from Overview, Scrutiny and Policy Development Committee and its sub committees'.

1.4 Council plan and policy framework

The report relates to the following priorities in the 2014/18 Our North Tyneside Plan:

Our people will be:

Supported to live healthier and longer lives
Cared for and kept safe if they become vulnerable

1.5 Information:

Background information

- 1.5.1 As part of the Adult Social Care, Health and Wellbeing Sub-committee work programme 2015/16, Members agreed to establish a sub-group to carry out a study of carers' support and respite provision in North Tyneside.
- 1.5.2 It was agreed that the main focus of the study would be to assess support and respite provision in North Tyneside for adult carers and parent carers of disabled children; to ensure that they have access to good quality support, advice and information and respite care.
- 1.5.3 Members held a series of evidence gathering meetings with expert witnesses between October 2015 and April 2016. The findings and recommendations can be found in the full report attached at Appendix 1.
- 1.5.4 The findings of the study resulted in 19 recommendations, for both Cabinet and partner organisations of the Council, the recommendations are listed below:

Recommendation 1: That North Tyneside Clinical Commissioning Group and the Council's Adult Social Care continue to work with primary care services and GPs to increase the number of carers identified, receiving an assessment and timely advice and information.

Recommendation 2: That North Tyneside Clinical Commissioning Group encourages all GP practices to appoint a designated Carers' Champion.

Recommendation 3: That North Tyneside Clinical Commissioning Group and the Council's Adult Social Care, explore opportunities to produce signposting information, similar to the laminated key, for distribution by GP practices.

Recommendation 4: That Cabinet ask the Head of Health, Education, Care and Safeguarding and the Head of Commissioning and Investment, to review the key points where signposting and information for adult and parent carers is available, to ensure that information is effectively co-ordinated.

Recommendation 5: That Cabinet ask the Head of Health, Education, Care and Safeguarding, to explore how carers with identified training needs, in particular parent carers, are informed and invited to attend relevant training courses, such as those offered by the Carer's Centre.

Recommendation 6: That Cabinet ask the Head of Health, Education, Care and Safeguarding, to review the current training commitment to parent carers of children with ADHD, and to consider the submission of business case to the Carers' Centre, to provide additional training to help carers deal with the challenging behaviour associated with ADHD.

Recommendation 7: That Cabinet ask the Head of Health, Education, Care and Safeguarding, to explore how the adult carers' assessment can be strengthened, to ensure that carers understand the emergency procedures.

Recommendation 8: That Cabinet ask the Head of Health, Education, Care and Safeguarding, to re-launch the Carers' Champion and the Carers' Charter.

Recommendation 9: That Cabinet ask the Head of Health, Education, Care and Safeguarding, to explore how alternative and more creative ways of using a direct payment for respite care can be promoted and encouraged in both children and adult social care.

Recommendation 10: That Cabinet ask the Head of Health, Education, Care and Safeguarding to work in conjunction with Flexible Support Options, to produce an emergency care protocol, and distribute to service users.

Recommendation 11: That Cabinet ask the Head of Health, Education, Care and Safeguarding and the Head of Commissioning and Investment, to explore the potential and benefits of a different model of care, such as the hub and spoke model, for Heatherfield Mews.

Recommendation 12: That Cabinet ask the Head of Health, Education, Care and Safeguarding, to explore the issues in relation to access to equipment and to gain an understanding of the current financial model and make changes where appropriate.

Recommendation 13: That Cabinet ask the Head of Health, Education, Care and Safeguarding and the Head of Commissioning and Investment to gain a better understanding of the demand for family based care in relation to the needs of disabled children, evaluate the range of resources available to meet the needs, and to consider the effectiveness of recharging to the Children's Disability Team.

Recommendation 14: That the Cabinet Member for Adult Social Care ensures that North Tyneside Commitment to Carers' is overseen and reviewed by the Health and Wellbeing Board on an annual basis.

Recommendation 15: That the Cabinet Member for Adult Social Care ensures that each Health and Wellbeing Partnership Board which sits under the Health and Wellbeing Board, is aware of and regularly monitors the Commitment to Carers' actions within their remit, to ensure they are implemented in a timely manner.

Recommendation 16: That the Adult Social Care, Health and Wellbeing Sub-committee, receives regular progress reports on the actions and outcomes outlined in the North Tyneside Commitment to Carers' action plan.

Recommendation 17: That Cabinet ask the Head of Health, Education, Care and Safeguarding to develop a set of local performance indicators to monitor the success of the Carers' Charter.

Recommendation 18: That the Council and North Tyneside Clinical Commissioning Group, as part of contract monitoring, request evidence from social and health care service providers on how they are supporting and engaging with carers.

Recommendation 19: That North Tyneside Clinical Commissioning Group presents the self-assessment for carers and any action plan/s to address areas of concern to the Adult Social Care, Health and Wellbeing Sub-committee.

1.5.5 The full report which outlines the key findings, conclusions and recommendations of the review is attached at Appendix 1.

1.6 Decision options:

The following decision options are available for consideration by Cabinet:

Option 1

Cabinet may accept the recommendation set out in paragraph 1.2 above.

Option 2

Cabinet may not accept the recommendation set out in paragraph 1.2 above.

Option 3

Cabinet may accept part of the recommendation as set out in paragraph 1.2 above and reject the rest.

Option 1 is the recommended option.

1.7 Reasons for recommended option:

Cabinet has a statutory duty to respond to the Overview, Scrutiny and Policy Development Committee's recommendations within 2 months of receiving them. Option 1 is recommended as this option allows Cabinet time to consider and formulate a response to the recommendations.

1.8 Appendices:

Appendix 1 – Overview, Scrutiny and Policy Development Report: Carers' Support and Respite Provision in North Tyneside

1.9 Contact officers:

Sharon Ranadé, Democratic Services Officer (0191) 643 5614

1.10 Background information:

- 1) Overview, Scrutiny and Policy Development Report: Carers' Support and Respite Provision in North Tyneside
- 2) North Tyneside Council Constitution

PART 2 – COMPLIANCE WITH PRINCIPLES OF DECISION MAKING

2.1 Finance and other resources

The financial implications associated with each recommendation will be included in Cabinet's response to this report.

2.2 Legal

There are no legal implications at this stage.

2.3 Consultation/community engagement

Members consulted with the Strategic Commissioning Manager, Whole Life Disability and Principal Manager, 0-25 Integrated Disability and Additional Needs Service, adult carers of children with learning disabilities adult carers, parent carers of disabled children, service providers, officers across the Council, Newcastle City Council and North Tyneside Carers' Centre.

Full details are outlined in paragraph 3.2 of the Sub-group's report.

2.4 Human rights

There are no direct issues relating to human rights arising from this report.

2.5 Equalities and diversity

In addition to any protected characteristics that carers themselves hold they are also protected under the 2010 Equality Act from discrimination by association. Therefore, if adopted, the recommendations in this report could contribute to demonstrating compliance with one of the key aims of the Act – to eliminate discrimination.

2.6 Risk management

There are no direct issues relating to risk arising from this report.

2.7 Crime and disorder

There are no direct issues relating to crime and disorder arising from this report.

2.8 Environment and sustainability

There are no direct issues relating to environment and sustainability arising from this report.

PART 3

The following officers and Members have been sent a copy of the report for their information:

- Deputy Chief Executive
- Head of Health, Education, Care and Safeguarding
- Head of Commissioning and Investment
- Mayor/Cabinet Member
- Chief Finance Officer
- Monitoring Officer
- Head of Corporate Strategy