

# North Tyneside Council Report to Cabinet Date: 17 October 2016

## ITEM 7(c)

Title: Our North Tyneside  
Plan Performance Report

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Portfolio(s): Performance Management

Cabinet Member(s): Deputy Mayor

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Report from Service  
Area:

Corporate Strategy

Responsible Officer:

Jacqueline Laughton  
Head of Corporate Strategy

Tel: (0191) 6437070

Wards affected:

All

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### PART 1

#### 1.1 Executive Summary:

This report provides a summary of progress against the delivery of the aims and objectives, as described in the Our North Tyneside plan 2014 – 2018.

#### 1.2 Recommendation(s):

It is recommended that Cabinet note the progress that has been made in delivering the Our North Tyneside plan 2014 - 2018.

#### 1.3 Forward Plan:

Twenty eight days notice of this report has been given and it first appeared on the Forward Plan on 30 August 2016

#### 1.4 Council Plan and Policy Framework

This report relates to the delivery of all of the priorities in the Our North Tyneside Plan 2014 - 2018

## 1.5 Information:

### 1.5.1 The Our North Tyneside plan

#### Background

- 1.1.1 The Authority agreed the Our North Tyneside plan at the Council Meeting held on 26 September 2013. This plan was also developed with support from the North Tyneside Strategic Partnership. In the first two years of delivering the plan, the Borough saw an improvement in just under 80% of the measures, including
- An increase in the number of businesses operating in the Borough and a reduction in the number of residents claiming Job Seekers Allowance
  - An increase in the number visitors to the Borough
  - A reduction in some of the key contributors to the 10 year life expectancy gap in North Tyneside, such as smoking, and a more targeted approach to health interventions; for example an increase in the number of CVD Health Checks taking place in the more deprived parts of North Tyneside
- 1.1.2 In 2015 Cabinet agreed to consider whether the plan remained fit for purpose. That process produced a revised version of the Plan, which was agreed by Council on 17th March 2016.
- 1.1.3 Performance against the Our North Tyneside plan is managed on two levels
- **Our North Tyneside level**

The Plan, which is being delivered with partners, represents the aims and objectives of the Authority. It includes a number of high level, outcome focused measures that will be used to judge whether the plan is being delivered

Cabinet will receive bi-annual reports on progress against the outcomes in the Our North Tyneside plan the autumn and spring of each year
  - **Service level**

Alongside the focus on the outcome measures, it was agreed that there was a need for more detailed information on how the organisation is performing.

Monthly performance reports are produced for each service area to monitor the delivery of the outcomes of the Our North Tyneside plan
- 1.1.4 Appendix A contains the detailed breakdown of progress against the outcomes from the Plan. Key points to note are
- Our People** are
- **Ready for school**, more of our youngest residents have achieved a Good Level of Development at Foundation stage, which is above the national average.
  - **Ready for work and life**, 63% of young people achieving 5 A\*-C GCSE (including English and Maths), which is above the national average. In addition there have

been significant reductions in young people being either Not in Education, Employment or Training (NEET) or claiming Job Seekers Allowance

- **Being cared for**, more looked after children have been in the same placement for more than two years
- **Being safeguarded**, more Adult Social Care users feel that the service has made them feel safer
- **Being supported to be healthy**, activity has been targeted at the most deprived parts of the Borough, for example through the award winning Active North Tyneside programme and the refocusing of the NHS Health Checks programme

### **Our Places**

- **More local residents agree that North Tyneside is a great place to live.** This is supported by 93% of pupils attending a Good or Outstanding school, low levels of anti social behaviour, increased satisfaction with the housing offer and the level of environmental services (such as street cleanliness and grounds maintenance)
- **Great place to work**, with more jobs available in the Borough plus lower levels of unemployment benefits being claimed by residents
- **Great place to visit**, with 92% of visitors stating that they are 'very satisfied' with their visit. Visitors contribute £279m to the local economy and support just under 4,000 jobs

### **Our Economy**

- **We are growing** over 1,000 new small businesses every year. In addition nine in ten new businesses are still operating twelve months later, which is higher than the regional and national averages
- **Creating the right skills**, more apprenticeships have been created and more young people from disadvantaged backgrounds have progressed into employment or continued their education after their A Levels than the national average

### **Tackling deprivation in North Tyneside**

- 1.1.5 Cabinet agreed in December 2015 to pilot a new approach to tackling deprivation in the wards of Chirton and Riverside. In March 2016 Cabinet received an update on the pilot via the performance report. The March 2016 report highlighted the 26% decrease in Job Seekers Allowance claimants in Chirton and a 16% drop in Riverside, compared to a Borough wide decrease of 21%.
- 1.1.6 A detailed analysis of impact in the Chirton and Riverside wards is underway, based on the action plan that the Authority and partners have developed. The aim is to evaluate the pilot in the summer of 2017.
- 1.1.7 However at this stage, the following progress has been made
  - Pupils at Norham have achieved a 19 per cent increase on the number of A\*-C GCSE grades in the past year

- In addition 54 per cent of students from Norham achieved five or more A\*-C grades, including in English and maths
- Progress in Maths (by 3 levels) has increased from 35% to 64% while greater than expected progress in English (progress of 4 or more levels) has increased from 20% to 54%. For both measures this places Norham above the national average
- The difference between Chirton and Riverside and the Borough for out of work benefit claimants has reduced from 5% in 2013 to 2.6% in 2016
- There has been an increase in the proportion of Health Checks that have been offered and completed

## 1.2 **Decision options:**

Cabinet is recommended to receive the report and note the progress that has been made against the delivery of the Our North Tyneside plan, also noting the intention to evaluate the “tackling deprivation” pilot next summer with the view to extending the approach to the next most deprived parts of the Borough.

As this report is for information there are no alternative options.

## 1.3 **Reasons for recommended option:**

The report is for Cabinet’s information only.

## 1.4 **Appendices:**

Appendix: Our North Tyneside plan Performance Report

## 1.5 **Contact officers:**

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 Craig Anderson, Policy, Performance and Research Manager. Tel. 0191 6435621  
 Alison Campbell, Senior Business Partner. Tel. 0191 6437038

## 1.6 **Background information:**

The following background papers/information have been used in the compilation of this report and are available at the office of the author:

- (1) Our North Tyneside plan [Hyperlink](#)

## **PART 2 – COMPLIANCE WITH PRINCIPLES OF DECISION MAKING**

### **2.1 Finance and other resources**

Any financial implications arising as a result of the impact of projects that have slipped are considered as part of the usual financial management process and reported to Cabinet as part of the regular Budget monitoring reports to Cabinet.

## **2.2 Legal**

The Authority has a duty to secure continuous improvement. Cabinet therefore needs to ensure that it is well informed about progress in securing improvement. There are no other direct legal implications arising from this report

## **2.3 Consultation/community engagement**

### **2.3.1 Internal Consultation**

The Deputy Mayor, as Cabinet lead for Performance, along with Cabinet colleagues and the Senior Leadership Team review the latest performance information on a monthly basis and take action as required.

### **2.3.2 External Consultation/Engagement**

The Our North Tyneside plan was developed following extensive public engagement. The Overview, Scrutiny and Policy Development Committee and the North Tyneside Strategic Partnership were also consulted on the plan and approach for performance managing the plan.

## **2.4 Human rights**

There are no Human Rights implications arising from the report

## **2.5 Equalities and diversity**

There are no equalities and diversity implications arising from this report

## **2.6 Risk management**

The performance management report enables the Cabinet to monitor progress against the Council's ambitions so that any slippage can be identified and addressed. Individual pieces of work are managed within the Council's risk management framework

## **2.7 Crime and disorder**

There are no crime and disorder implications arising from this report

## **2.8 Environment and sustainability**

There are no environmental and sustainability implications arising from this report

### **PART 3 - SIGN OFF**

- Deputy Chief Executive  X
- Head(s) of Service  X
- Mayor/Cabinet Member(s)  X
- Chief Finance Officer  X
- Monitoring Officer  X
- Head of Corporate Strategy  X