COMMERCIAL AND BUSINESS REDESIGN BUDGET MONITORING 2016/17 - FORECAST OUTTURN AS AT 30 SEPTEMBER 2016

	Expenditure			Income			Total Net				Variance
	Budget £000	Forecast £000	Variance £000	Budget £000	Forecast £000	Variance £000	Budget £000	Forecast £000	Variance £000	Comments	July 16 £000
CONTROLLABLE ITEMS											
Head of Commercial & Business Redesign	545	506	-39	-270	-257	13	275	249	-26		9
ICT	5,100	5,249	149	-91	-91	0	5,009	5,158	149	There are supplies and services cost pressures relating to a number of new systems and enhancements largely in the areas of automated customer contacts and internet connectivity.	190
Total Controllable Items	5,645	5,755	110	-361	-348	13	5,284	5,407	123		199
Non-Controllable Items	1,842	1,842	0	-5,234	-5,234	0	-3,392	-3,392	0		
Total Commercial and Business Redesign	7,487	7,597	110	-5,595	-5,582	13	1,892	2,015	123		199