

North Tyneside Council Report to Cabinet Date: 13 November 2017

ITEM 6(b)

Title: Our North Tyneside
Plan Performance Report

Portfolio(s): Performance Management

Cabinet Member(s): Deputy Mayor

Report from Service Area: Corporate Strategy

Responsible Officer: Jacqueline Laughton
Head of Corporate Strategy

Tel: (0191) 6437070

Wards affected: All

PART 1

1.1 Executive Summary:

This report provides a summary of progress against the delivery of the Our North Tyneside Plan.

1.2 Recommendation(s):

It is recommended that Cabinet note the progress that has been made in delivering the Our North Tyneside Plan.

1.3 Forward Plan:

Twenty eight days notice of this report has been given and it first appeared on the Forward Plan on 16 October 2017.

1.4 Council Plan and Policy Framework

This report relates to the delivery of all of the priorities in the Our North Tyneside Plan.

1.5 Information:

Background

- 1.5.1 The refreshed Our North Tyneside Plan was agreed by Council on 17th March 2016. It refreshed the Plan which had been agreed by Council on 26 September 2013. The priorities in the Plan provide the strategic framework for the Authority.

1.5.2 Performance against the Our North Tyneside Plan is managed on two levels:

- **Strategic level**

The Our North Tyneside Plan, which is being delivered with partners, represents the strategic aims and objectives of the Authority. The Plan includes the strategic outcome focused measures, which are used to assess progress. Cabinet receives a report on performance against these strategic outcomes twice a year

- **Service level**

Alongside the focus on the strategic outcome measures, monthly performance reports are produced for each service area to monitor the progress against the outcomes of the Our North Tyneside Plan. These reports include lower level performance measures, which are regularly reported to the Senior Leadership Team and Cabinet Members

1.5.6 This bi-annual report to Cabinet only includes those measures that have been updated since the last report to Cabinet in March 2017.

1.5.7 The full performance report for the Our North Tyneside Plan is included in Appendix A. However Cabinet may wish to note the following key issues, against each of the themes within the Our North Tyneside Plan.

1.5.8 The Our North Tyneside Plan sets out a range of measures for ensuring that Our People are ready for school, ready for work and life and are cared for safeguarded and healthy if required.

This performance report shows that

- For the fifth year in a row, there has been an increase in the number of children who are ready for school. There has been an increase of over 20% in the number of children who have reached a Good Level of Development, compared to 2012/13. This overall success is further supported by a reduction in the gap, linked to deprivation, for children achieving the expected level at Foundation Stage. This gap has been reduced by all children improving but those on Free School Meals improving at a faster rate
 - There has been a reduction in the number of young people who are not in education, employment or training over the lifetime of this plan. In addition there has also been a reduction in the number of 18-24 year olds who are claiming Job Seekers Allowance. This is part of a wider reduction in the number of people claiming unemployment benefits, which has reduced from 4.8% in 2012/13 to 2.7% in 2016/17
 - There has been progress in addressing those key issues that are known to be significant factors in the health gap. Residents are more physically active than the regional average and this is expected to increase with the introduction of programmes such as Active North Tyneside. In addition there has been a reduction in the number of people who smoke. In addition initiatives are increasingly targeted, for example the NHS Health Checks and the Stop Smoking Service
- 1.5.9 The Our North Tyneside Plan sets out that Our Places will be great places to live, and attract others to visit or work here. In addition they will offer a good choice of housing, provide a clean, green and safe environment as well as having an effective transport and physical infrastructure.

This performance report shows that

- More residents are indicating, through the Residents' Survey, that they are satisfied with where they live. This has increased from 73% at the start of the plan to 81% this year. The issues that residents have highlighted as most important for them to judge the quality of the local area include the quality of local education, local environmental standards and low levels of crime. These issues are key parts of the boroughs strengths and are part of the reason why there has been an eight percentage point improvement in local residents thinking that their area has improved in the last twelve months
- House building is a key signifier of the desirability of North Tyneside as a place to live and it has increased this year, with 892 net additional homes provided. The increase in the number of affordable homes being delivered has seen 347 homes delivered this year, bringing the total number of affordable homes delivered in the last 3 years to a level which exceeds the total number in the previous decade
- As a result of these housing developments residents are increasingly satisfied with the quality and choice of housing in the borough; both measures of housing choice and quality in the Residents Survey have increased this year. Over a quarter of residents are very satisfied with the choice of housing that is now available
- North Tyneside is now a great place to work for over 5,000 businesses. This is an increase from 3,890 in 2012. The growth in the number of businesses has been seen in every year of the plan

1.5.10 For Our Economy the ambition is to grow by building on our strengths, including our existing world-class companies, and small and growing businesses. This will be supported by having the right skills and conditions to support investment, and create and sustain new, good-quality jobs and apprenticeships for working-age people.

This performance report shows that

- There continues to be an increase in the number of jobs in the Borough. There are now 81,900 jobs in the Borough, which is an increase of more than ten thousand since 2012. This has been achieved through a mixture of supporting businesses to start, survive and through success in attracting new businesses to invest in the Borough
- Ensuring that young people in North Tyneside have the right high level skills and qualifications to progress and succeed in the job market are important for their happiness and the regions' prosperity. 88% of young people progress to Key Stage 5 (A level). Of those, 90% progress into a positive destination after Key Stage 5. Young people are proceeding to a positive destination at an increasing rate and have continued the trend from the past few years. The figure continues to be higher than national rate for this measure, which is 88%

1.6 **Decision options:**

Cabinet is recommended to receive the report and note the progress that has been made against the delivery of the Our North Tyneside Plan.

As this report is for information there are no alternative options.

1.7 **Reasons for recommended option:**

The report is for Cabinet's information only.

1.8 **Appendices:**

Appendix: Our North Tyneside Plan Performance Report

1.9 **Contact officers:**

Jacqueline Laughton, Head of Corporate Strategy. Tel. 0191 6437070
Craig Anderson, Senior Manager. Policy, Performance and Research Tel. 0191 6435621
Alison Campbell, Senior Business Partner. Tel. 0191 6437038

1.10 **Background information:**

The following background papers/information have been used in the compilation of this report and are available at the office of the author:

(1) Our North Tyneside Plan [Hyperlink](#)

PART 2 – COMPLIANCE WITH PRINCIPLES OF DECISION MAKING

2.1 Finance and other resources

Any financial implications arising as a result of project slippage are considered as part of the usual financial management process and reported to Cabinet as part of the regular Budget monitoring reports to Cabinet.

2.2 Legal

The Authority has a duty to secure continuous improvement. Cabinet therefore needs to ensure that it is well informed about progress in securing improvement. There are no other direct legal implications arising from this report.

2.3 Consultation/community engagement

2.3.1 Internal Consultation

The Deputy Mayor, as Cabinet lead for Performance, along with Cabinet colleagues and the Senior Leadership Team review the latest performance information on a monthly basis and take action as required.

2.3.2 External Consultation/Engagement

The Our North Tyneside Plan was developed following extensive public engagement. The Overview, Scrutiny and Policy Development Committee and the North Tyneside Strategic Partnership were also consulted on the Plan and approach for performance managing the Plan.

2.4 Human rights

There are no Human Rights implications arising from the report.

2.5 Equalities and diversity

There are no equalities and diversity implications arising from this report.

2.6 Risk management

The performance management report enables the Cabinet to monitor progress against the Council's ambitions so that any slippage can be identified and addressed. Individual pieces of work are managed within the Council's risk management framework.

2.7 Crime and disorder

There are no crime and disorder implications arising from this report.

2.8 Environment and sustainability

There are no environmental and sustainability implications arising from this report, however a number of environmental and sustainability performance measures are included within the Our Places section of the performance report.

PART 3 - SIGN OFF

- Deputy Chief Executive
- Head(s) of Service
- Mayor/Cabinet Member(s)
- Chief Finance Officer
- Monitoring Officer
- Head of Corporate Strategy