



## Surface Water and Drainage Partnership North Tyneside Council, Quadrant East – Room 4.01 Wednesday 23<sup>rd</sup> July 2014

Present: Cllr John Harrison (Chair) North Tyneside Council

Cllr Ed Hodson North Tyneside Council Phil Welton Environment Agency

Phil Clark Tyne and Wear Fire and Rescue

Andrew Flynn North Tyneside Council

Kevin Ridpath Capita

David Foster
Jackie Laughton
Mike Madine
Steve Readdie
Jackie Laughton
Angela Gent
North Tyneside Council
Northumbrian Water
Northumbria Police
North Tyneside Council
North Tyneside Council

Andy MacDougall Nexus

Jacqui Old North Tyneside Council

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Attendance Victoria Taylor North Tyneside Council

**Apologies** Phil Scott North Tyneside Council

Richard Robinson Environment Agency
Paul Hanson North Tyneside Council

Barry Pilkington Capita

Cllr Carole Burdis North Tyneside Council

Ian Roberts Capita

Eleanor Binks North Tyneside Council Ian Conway North Tyneside Council Mark Newlands North Tyneside Council

Item	Decision / Action	Who and when
1.	Welcome and introductions  Members of the group were welcomed, introductions were made and apologies noted.	John Harrison
2.	Notes of last meeting and matters arising	
	Agreed.	
	Andrew Flynn informed group that letters had been issued to residents on Quayside regarding allocated funding.	





Item	Decision / Action	Who and when
3.	Partner Update from Northumbria Police	
	Chief Inspector Steve Readdie presented slideshow detailing the structures for police emergency incidences responses- Bronze, Silver and Gold.	
	This new structure enabled staff to ensure safe working practices for policing staff and emergency services and was developed with residents to prevent disruption.	
	In cases of severe incidents support could be brought in from Durham and Hartlepool.	
	Structure is key to organising responses for either floods, tactical responses or evacuation and the multi agency approach is more effective for approaches going forward.	
	Cllr Hodson queried effect/consequence of reactive actions, Jackie Laughton and Steve Readdie reassured the group that the course of action was the most beneficial. This furthermore highlighted the need for multi-skilled and joined up working when incidents occur.	
	Jacqui Old reiterated the same joined up working was needed when identifying vulnerability. Circumstances surrounding residents needs change and these changes need to be recorded and passed on to those who would be providing assistance should incidents occur.	
	Cllr Harrison echoed that coordination was vital for the residents of North Tyneside and asked if the vulnerability issue and transfer of knowledge could be looked at and included in future contingency planning.	Jacqui Old/Phil Scott
4.	Flood Risk Management Strategy- Kevin Ridpath	
	Kevin Ridpath listed the local objectives and highlighted the importance of engaging with residents to efficiently target resources by priority.	
	Of the initial 150 schemes initially proposed, 45 are now underway.	
	Cllr Hodson enquired into the progress of the top 30 schemes which KR confirmed were in progress, with Capita now moving onto the next 15/20 schemes.	





## 5. Flood Risk Implementation Plan

Kevin Ridpath presented the group with the progress of the Flood Risk Implementation Plan and gave an update on major schemesmost of which were in excess of £100K.

Capita is working with the Environment Agency, and Northumbrian Water, and it is vital that public expectations are managed.

Several schemes have been negotiated successfully involving gully schemes on private land- these have been welcomed by residents and Councillors alike, particularly in the Dudley area where the scheme, involving a £350,000 deep pipe diversion was now complete ahead of schedule.

The Property Level Protection (PLP) schemes have been rolled out to high risk residents, including door guards, and sealed garage doors. Cllr Hodson asked whether the cost of the PLP measures were to be met by residents - Kevin Ridpath explained that the Environment Agency issue grants for PLP for the worse case scenarios where all other measures had been exhausted. In these instances there was no charge to the residents.

Jacqui Old queried whether residential homes have been identified in the preventative measures? Cllr Harrison reiterated that these homes need to be looked at to ensure protection is in place for these vulnerable residents. Communication is important in this preventative approach-Cllr Harrison asked how we are publicising and promoting the good work we are doing? Jackie L advised what plans are underway.

## 6. Flood Season Plan/Preparedness

Kevin Ridpath updated the group on the breakdown of the responsiveness and the roles and responsibilities involved. A briefing note was provided with an overview of flood operations since April 2014 and any issues raised.

Briefing note to be attached with papers

Julia Mather





Item	Decision / Action	Who and when
7.	Community Preparedness & Resilience	
	The group received a report from Jackie Laughton and Angela Gent giving an update of the Flooding Community Preparedness sub – group and presentation about the boroughs Flood Wardens.	
	They reiterated the Flood Wardens are not to replace emergency services and responders but are there to support when these services are stretched. By having wardens it encourages local ownership and involvement from the community.	
	Currently the volunteer flood wardens are being trained in cohorts, an effective system for training and trialling procedures before final rollout.	
	Several desktop exercises have taken place to ensure the Flood Warden role fits correctly into the emergency response process. This is constantly being reviewed and updated.	
	APSE has written a case study which refers to our flood wardens which reflects the good practice we are adopting and striving to achieve.	
	There has been additional help provided by Lynne Dunleavy (via Environment Agency) to support engagement with residents affected by flooding. Special thanks were given to Lynne for all her hard work.	
	The next steps for the programme was to roll out awareness to Elected members and local business owners so more and more of the borough is in within areas covered by Wardens. Cllr Harrison enquired as to the response to date from members willing to take on the role? Further development of the training was needed before the next phased roll out which would include Members, uniformed groups such as Scouts/Cadets and possibly Church groups.	
	Jacqui Old asked whether neighbourhood watch had been consulted to provide support to Flood Wardens. They often hold information about vulnerable people in the community who may need assistance during a flood.	
	Cllr Harrison suggested a launch for the scheme to raise awareness and profile to increase uptake.	Jackie Laughton





8.	Any Other Business	
	It was noted that the problems causing flooding around Longbenton Letch were not necessarily from naturally occurring flooding. Several models were being run to alleviate surface water brought about by man-made influences.	
9.	Date of Next Meeting	
	16:00 – 18:00 Room 4.01 Wednesday 15 October 2014	