#### Street Cleaning Service in North Tyneside

#### Samantha Dand/Wendy Brown Local Environmental Services



## Background

- The Code of Practice on Litter and Refuse
- Why is it important?
- What determines how often we clean our streets?
- How do we monitor street cleansing levels?







Grade A





**Grade B** 





Grade C





Grade D



North Tyneside Council

#### Resources





- •2.5 million budget
- •15 mechanical sweeping vehicles
- •64 frontline team

members

•Seasonal demands – events and leaf fall

•Litter/dog bin provision



### Performance

- Average 2,100 requests for services
- Approx. 350 members enquiries
- Street cleansing standards NI 195
- 3 blue flags four our beaches
- 6 green flags for our parks
- APSE best performer for the past 3 years



### **Changing Behaviour**



- Big Spring Clean
- Autumn Campaign
- No Messing
- Operation Hotspot
- Love Your Street



## Partnership & Engagement

- Communities/friends of groups
- Schools
- Police
- Fire Service
- Businesses
- Voluntary organisation's





### Enforcement

In 2016/17

- 42 community protection notices
- 27 fpn 's were issued for littering offences
- 3 prosecutions for fly tipping



# Priorities going forward

- Maintaining standards
- Encouraging communities to get involved in looking after their area
- Introduction of Public Space Protection Orders
- Review level of fixed penalty notices

