

North Tyneside Health and Social care Integration Programme – Programme Board Update

Board Name	Urgent Care Working Group		Board Representative	Dr Shaun Lackey		Date of Update	8 th September 2015
Objective	Action(s)	Start Date	End Date	Current Position / Issues			
1. Provide assurance of the resilience of urgent and emergency care services in North Tyneside, in respect of the areas listed in the adjacent field. These are nationally mandated quality standards that all SRGs are required to monitor	Submit assurance reports on the local delivery of: <ul style="list-style-type: none"> • 8 High Impact Resilience Interventions • 9 High Impact Actions for Ambulance Performance • Acute & Out of Hospital Capacity Projections • 24/7 Mental Health Liaison services • Development and continuous improvement of systems resilience plans 	01/04/2015	31/03/2016	<p>SRG assurance template for winter 2015/16 has been completed and returned to NHS England for comment (response pending at time of writing)</p> <p>Northumbria NHSFT and Newcastle upon Tyne Hospitals NHSFT could not approve the content of the assurance document in light of the decision not to release additional winter pressure funding.</p> <p>The remit of the Urgent Care Working Group will have to change in light of guidance from NHS England and Monitor (August 2015) which requires SRGs to take on responsibility for assuring the delivery of 62 day waiting times for cancer patients and the Crisis Care Concordat for mental health. The implementation of a regional urgent and emergency network, which envisages SRGs, taking responsibility for region-wide initiatives, also brings the potential for further changes.</p> <p>NHS England offered to facilitate a development session with the North Tyneside Urgency Care Working Group. This offer was discussed at the September meeting and rejected on the grounds that the group felt it was possible to meet the new requirements by expanding the urgent care dashboard to include metrics on mental health and cancer and calling other relevant service leads in to attend these meetings on an ad hoc basis. The group felt that it had no additional capacity to take on additional responsibilities arising from a new regional network and if necessary would seek to incorporate existing work within the network's plans (i.e. integration work at Northumbria NHS FT)</p>			
2. Deliver of urgent care strategy for North Tyneside	• Case for change developed and signed off	August 2015	September 2015				
	• Consultation period	October 2015	January 2016				
	• Consultation results published and intelligent consideration given of findings before a decision is made	January 2016	April 2016				
	• Service specification drafted	May 2016	June 2016				
	• New service in place		By April 2017	Timescales will vary depending on whether consultation findings result in competitive or single-action tender process			

Engagement Activity			
Title and Purpose of Activity	Target Group	Details of Activity	Outcome of Activity
1. Pre-engagement on urgent care consultation	The public and all relevant stakeholders	Survey of 770 residents of North Tyneside, 3 participatory budgeting exercises to encourage public participation in the commissioning process	Outcomes from the pre-engagement work were used by the Urgent Care Working Group to develop the scenarios in the Case for Change document.