

North Tyneside Health and Social care Integration Programme – Programme Board Update

Board Name	Urgent Care Working Group		Board Representative	Dr Shaun Lackey		Date of Update	13 November 2015
Objective	Action(s)	Start Date	End Date	Current Position / Issues			
1. Provide assurance of the resilience of urgent and emergency care services in North Tyneside, in respect of the areas listed in the adjacent field. These are nationally mandated quality standards that all SRGs are required to monitor	Submit assurance reports on the local delivery of: <ul style="list-style-type: none"> 8 High Impact Resilience Interventions 9 High Impact Actions for Ambulance Performance Acute & Out of Hospital Capacity Projections 24/7 Mental Health Liaison services Development and continuous improvement of systems resilience plans 	01/04/2015	31/03/2016	<ul style="list-style-type: none"> Members of the UCWG have provided NHS England with assurance that their organisations have robust operational resilience plans in place and that these plans are integrated across the wider local health and social care economy. North Tyneside UCWG will be working in common with Northumberland SRG over the course of winter 2015/16 to ensure that the operational management of systems resilience is integrated and improved. North Tyneside CCG has made a total of £804,000 of funding available to support local initiative linked to operational resilience and system capacity during the course of 2015/16 			
2. North Tyneside urgent care review	<ul style="list-style-type: none"> Public consultation on proposed changes to the commissioning of urgent care services in North Tyneside 	October 2015	January 2016	Key dates: <ul style="list-style-type: none"> Consultation launch, 7 October 2015 Drop-in sessions, 4 November 2015, 18 November 2015, 2 December 2015, 9 December 2015 Consultation end date 21 January 2015 Other engagement methods include: local roadshows, focus groups, additional focus groups for protected characteristics, survey, print-media, social media.			

Engagement Activity			
Title and Purpose of Activity	Target Group	Details of Activity	Outcome of Activity
1. Pre-engagement on urgent care consultation	The public and all relevant stakeholders	Survey of 770 residents of North Tyneside, 3 participatory budgeting exercises to encourage public participation in the commissioning process	Outcomes from the pre-engagement work were used by the Urgent Care Working Group to develop the scenarios in the Case for Change document.