

Board Name	New Models of Care		Lead	Lesley Young - Murphy		Date of Update	February 16	
Objective	Action(s)	Start Date	End Date	Key Points / Current Position	RAG	Issues / challenges for Board Discussion		
<b>1. Design</b> – Establish the model options, the programmes aims and objectives; the programme team; and the appetite for this transformational change amongst NT GP Practices	• Programme team appointment – programme sponsors and lead	Aug 14	Sep 14	Briefing out to key stakeholders on 30 July 2014:				
	• Establish the model and implementation strategy	Sep 14	Sep 14	Work undertaken with Oliver Wyman:				
	• Take model to CCG council of practices and other governing bodies for ratification	Oct 14	Oct 14	Model discussed at <b>CoP</b> through May 14 to November 14 and highlighted within minutes.				
	• Devise initial Project Board	Oct 14	Oct 14	Initial Project Board formed Oct 14 consisting of members from all relevant stakeholder groups:				
	• Develop New Models of Care Synopsis – intentions	Nov 14	Nov 14	After taking part in NHSE NMoC accelerate event, initial synopsis for model completed:				
	• Liaise with all 29 GP Practices and other key stakeholders	Dec 14	Jan 15	Programme lead visited all 29 practices with NMoC information. Each practice got their own pack and was asked if they wanted to be part of pilot. 24/29 practices showed an interest in participation and were subsequently invited to the pilot.				
<b>2. Blueprint</b> – define the clinical model, governance arrangements and performance framework	• Undertake Blueprinting Event	Feb 14	Feb 14					
	• Develop strawman clinical model	Feb 14	Mar 14	Strawman clinical model was developed at blueprinting event and shared with stakeholders:				
	• Seek interest from practices / localities	Feb 14	Mar 14	After blueprinting event, localities were asked for expressions of interest with regards to being the pilot site for NMoC. 3/4 localities put themselves forward.				
	• Develop performance framework	Feb 14	Mar 14	A detailed performance framework was developed in conjunction with Age UK, NTC and NHCFT. <a href="#">NT Integrated Care Performance Framework v0.2 (2).xlsx</a> A project board performance dashboard was also developed with a key focus on activity and efficiencies				
	• NMoC Options appraisal re which locality is to be chosen for NMoC pilot site	Mar 14	Apr 14	As 3 out of the 4 localities came forward to host the pilot, an options appraisal was of each locality was undertaken.				
<b>3. Set up</b> – work streams to be established in specific areas to set up foundations for implementation	• Design work stream – ratify clinical design	Apr 14	Sep 15	In order to operationalise the model, 4 work streams were developed inclusive of key stakeholders from the relevant organisations involved within the pilot.				
	• Workforce work stream – required staffing	Apr 14	Sep 15					
	• IM&T work stream – suitable solution for model	Apr 14	Sep 15					
	• Facilities work stream – define pilot site	Apr 14	Sep 15					
	• Project Group – QOF, Care Plan & GP Compact	Apr 14	Dec 15	<ul style="list-style-type: none"> <li>• Draft GP Compact complete:</li> <li>• QOF and subcontract(s) in place</li> </ul>				
<b>4. Operationalise</b> the model	• Recruitment of Key Roles	Sep 15	Dec 15	Recruited to GPwSI roles. Start dates are December 15 and February 16.				
	• Operational Group formed	Sep 15	-	All work streams collapsed and operational group formed.				
	• IM&T and Facility confirmed	Aug 15	Oct 15	Site determined at NTGH (old minor injuries site)				

	<ul style="list-style-type: none"> <li>Commission with service specification</li> </ul>	Oct 15	Dec 15	Model went back to partnership agreement. TyneHealth to provide Primary Care with wrap around services provided by NHCFT, Age UK and NTC.		
	<ul style="list-style-type: none"> <li>Mobilisation plan to be completed and worked through</li> </ul>	Oct 15	Oct 15	Mobilisation plan devised and shared with providers		
	<ul style="list-style-type: none"> <li>Go Live with phase 1 of the pilot</li> </ul>	Dec 15	Feb 16	Full service provision live as of 01.02.16		
<b>5. Implementation</b> of the pilot and monitoring of the performance framework.	<ul style="list-style-type: none"> <li>Monitoring and review</li> </ul>	Feb 16	Apr 16		-	
	<ul style="list-style-type: none"> <li>Phases 2-4 to go live</li> </ul>	Sep 16	Apr 17		-	
	<ul style="list-style-type: none"> <li>Monitoring and review</li> </ul>	Sep 16	Apr 17		-	
<b>6. Full Implementation</b> across 4 locality sites	<ul style="list-style-type: none"> <li>Other 3 localities to go live with the model</li> </ul>	Sep 16	Apr 17		-	

### Engagement Activity

Title and Purpose of Activity	Target Group	Details of Activity	Current Outcome of Activity
<b>A. Practice Engagement</b>	GP Practices	Programme lead visits to all GP Practice to explain programme synopsis and benefits and ask the practice if they are interested in becoming part of the pilot	Initially - 24/29 practices expressed an interest to be part of the programme with the other 5 wanting to see the results of the pilot before committing to the programme.
<b>B. Blueprinting Event</b>	All Key Stakeholders	4 day stakeholder event to develop the clinical model and logistics of such a programme	Blueprinting event complete.
<b>C. Implementation</b>	Patients, Professionals & stakeholder organisations	Information for patients and healthcare professionals to be defined and shared with groups as part of implementation process	All practices visited in October 15. GP Pack information shared outlining current progress and next steps.