

## North Tyneside Health and Social Care Integration Programme – Programme Board Update

Board Name	Urgent Care Working Group			Lead	Mathew Crowther		Date of Update	25/1/16
Objective	Action(s)	RAG	Start Date	End Date	Current Position / HWBB Reporting	Issues for Board Discussion		
Provide assurance of the resilience of urgent and emergency care services in North Tyneside, in respect of the areas listed in the adjacent field. These are nationally mandated quality standards that all SRGs are required to monitor	<ul style="list-style-type: none"> <li>8 High Impact Resilience Interventions</li> <li>9 High Impact Actions for Ambulance Performance</li> <li>Acute &amp; Out of Hospital Capacity Projections</li> <li>24/7 Mental Health Liaison services</li> <li>Development and continuous improvement of systems resilience plans</li> </ul>	Amber - Green	1 <sup>st</sup> April 2016	31 <sup>st</sup> March 2016	<p>North Tyneside and Northumberland SRGs received £420k of additional funding to support extended access to primary care over the winter period (Christmas to Easter). This funding has been used to improve access to GP services at bank holidays and weekends; increase GP capacity in urgent care settings and prevent admissions by targeting care support at high risk groups within the local population.</p> <p>System pressures have increased since New Year with Northumbria and Newcastle both reporting a higher level of escalation since early January. Ambulance turnaround times at NSECH remain a cause for concern and the CCG continues to work with the trust as they attempt to reconfigure staffing / estates / processes as necessary</p>			
North Tyneside Urgent Care Review	Public consultation closed 21.01.16	Closed	7 <sup>th</sup> October 2015	21 <sup>st</sup> January 2016	Consultation completed			
	CCG reviewing consultation data	Green	22 <sup>nd</sup> January	26 <sup>th</sup> February	Underway			
	Feedback and consideration of consultation findings	Green	March	March	Health and wellbeing board will be part of this process			
	Development of business case / service specification and approval by CCG executive	Green - Amber	March / April	April / May	Timescales for delivery will depend on outcome of consultation and post-consultation phase e.g. challenge of consultation would result in a longer timeline for delivery			
Planned and Completed Engagement Activity								
Title and Purpose of Activity	Target Group	Details of Activity				Current Outcome of Activity		
<b>Urgent care public consultation</b>	All residents of North Tyneside and relevant stakeholder organisations	Public consultation on the future commissioning of urgent care services				Consultation closed on 21 <sup>st</sup> January. Results are currently being collated and will be published in late February 2016.		
<b>Intelligent consideration of consultation findings</b>	All residents of North Tyneside and stakeholder groups	Once the results of the consultation have been published, the public and stakeholder organisations will be given opportunity to comment on them and further influence the development of a new urgent care service. This will inform the development of the final business case and specification for the new service.				Activity will commence end of February 2016		