

North Tyneside Health & Wellbeing Board Report Date: 16th June 2016

ITEM 9

Title:
Healthwatch North
Tyneside

Report from : Healthwatch North Tyneside

Report Author: Jenny McAteer (Tel: 0191 2635321)

1. Purpose:

This report at Appendix 1 provides an overview of the activities of Healthwatch North Tyneside (HWNT) in the 6 months from October 2015 to April 2016. It also provides an overview of the feedback received about Health and Social Care services in the borough and any action taken by HWNT.

2. Recommendation(s):

The Board is recommended to note the report.

3. Policy Framework

This item relates to Objective 4 of the Joint Health and Wellbeing Strategy 2013-18:

“To engage with and listen to local communities on a regular basis to ensure that their needs are considered and wherever possible addressed”.

4. Information:

Healthwatch North Tyneside exists to make health and care services work for the people who use them.

Everything we say and do is informed by our connections to local people. Our sole focus is on understanding the needs, experiences and concerns of people of all ages who use services to speak out on their behalf.

We are uniquely placed as a national network with a local Healthwatch in every local authority area in England.

Our role is to ensure that local decision makers and health and care services put the experiences of people at the heart of their agenda.

We believe that asking people more about their experiences can identify issues that, if addressed, will make services better.

This report to the Health and Wellbeing Board is one of the ways which we can report back to local decision makers on our activities and the views of local people.

5. Decision options:

Not applicable

6. Reasons for recommended option:

Not applicable

7. Appendices:

Appendix 1 – Healthwatch North Tyneside 6 Monthly Activity Report

8. Contact officers:

Jenny McAteer (Director)

Jenny.mcateer@healthwatchnorthtyneside.co.uk

Tel: 0191 2635321

9. Background information:

The following background documents have been used in the compilation of this report and are available from the author:-

None

COMPLIANCE WITH PRINCIPLES OF DECISION MAKING

10. Finance and other resources

There are no known financial implications identified.

11. Legal

North Tyneside Healthwatch operates under the terms of Section 221 of the Local Government and Public Involvement in Health Act 2007 (as amended by the Health and Social Care Act 2012) to, among a range of duties, promote and support, the involvement of people in the commissioning, provision and scrutiny of local care services.

12. Consultation/community engagement

This report sets out a summary of the community consultation and engagement activities carried out by HWNT during the past 6 months. It also includes a summary of all feedback received by HWNT from members of the public at the end of the document.

13. Human rights

There are no human rights implications directly arising from this report.

14. Equalities and diversity

There are no equalities and diversity implications directly arising from this report.

15. Risk management

The report should identify whether a risk assessment has taken place. For reports from the Council, if risks have been identified the report should confirm that the risks identified can be managed following the Council's risk processes.

16. Crime and disorder

There are no crime and disorder implications directly arising from this report

SIGN OFF

Director of Public Health

Chair/Deputy Chair of the Board

Chief Finance Officer

Head of Law & Governance