

North Tyneside Health and Social Care Integration Programme – Programme Board Update

Board Name	Older Persons Programme Board			Lead	Lesley Young-Murphy		Date of Update	February 2017
Objective	Action(s)	RAG	Start Date	End Date	Current Position / HWBB Reporting	Issues for Board Discussion		
Design and implement a new model of care for intermediate care	Service specification agreed			May 2016	Specification has been drafted and is being discussed with Northumbria Healthcare and Akari			
	Provider(s) identified			July 2016	Discussions under way with NTC, Northumbria Healthcare, and Akari			
	Contracts agreed			Aug 2016				
	Service commencement			Dec 2016	Phased start throughout December / January			
Implement Carepoint	Operational Manager in post			Sept 2016	Complete			
	Operational procedures embedded			Sept 2016	Continued to be refined			
	Patient referrals handled under new arrangements			Oct 2016	Facilitated discharge element			
	Accommodation plan agreed			Sept 2016	Location has now been identified on the NTGH site			
	Colocation on one site			Dec 2016	Co-location will be implemented once social workers not transferring to Carepoint re-locate to Whitley Bay Customer Service Centre			
	Communications plan for referrers			Dec 2016	Initial communication commenced			
Title and Purpose of Activity	Target Group	Details of Activity			Current Outcome of Activity			
North Tyneside Council of Practices – locality groups.	GPs	Deliver update on new intermediate care service			completed			
Intermediate Care Assurance Group	All key stakeholders	Progress reports and monitoring.			Mobilisation plan completed			
Elderly Medicine	Geriatricians, discharge nurses	Pathway design, develop referral criteria, develop communication plans			Completed.			
Older Peoples My Care My Way	Patient Forums and public engagement	Actions above in response to outcomes of the My Care My Way work.			On-going communication with patient forum.			