

North Tyneside Health & Wellbeing Board Report Date: 16 November 2017

ITEM 10

Title: Urgent Care

Report from : North Tyneside CCG

Report Author: Mathew Crowther (Tel: 0191 293 1161)

Relevant Partnership Board: Health & Wellbeing Board

1. Purpose:

As part of the North Tyneside CCG's urgent care engagement exercise, Health & Wellbeing Board are being asked for their views on:

- The revised proposals for a North Tyneside Integrated Urgent Care Service.
- The continued suspension of walk-in access to the urgent care centre at Rake Lane Hospital during the overnight period.

2. Recommendation(s):

The Board is recommended to provide feedback on the contents of the attached paper and the presentation.

3. Policy Framework

The proposals are aligned with the following objectives of the Joint Health and Wellbeing Strategy 2013-18:

- To engage with and listen to local communities on a regular basis to ensure that their needs are considered and wherever possible addressed
- To integrate services where there is an opportunity for better outcomes for the public and better use of public money

They also fulfil the national policy requirements set out in NHS England, Urgent Treatment Centres, Principles and Standards (2017).

4. Information:

See attached reports.

5. Decision options:

Not applicable.

6. Reasons for recommended option:

Not applicable.

7. Appendices:

Appendix 1 - North Tyneside Integrated Urgent Care Service

Appendix 2 - Impact assessment – overnight closure of urgent care services at NTGH

8. Contact officers:

Mathew Crowther, Commissioning Manager, North Tyneside CCG, 0191 293 1160

9. Background information:

The following background papers have been used in the compilation of this report and are available from the author:

- Right Care, Time & Place – Commissioning an Integrated Urgent Care Service for North Tyneside (2016)
- Urgent Treatment Centres, Principles and Standards (2017)
- North Tyneside Urgent & Emergency Care Strategy, 2014 – 2019 (2013)

COMPLIANCE WITH PRINCIPLES OF DECISION MAKING

10 Finance and other resources

The CCG is proposing a financial envelope of £3.8m per annum for the new service on a contract lasting for 3 years with an option to extend for a further 2 years.

11 Legal

The CCG will ensure that it meets its legislative requirements in relation to communications as detailed in the Health & Social Care Act and in relation to procurement legislation under the National Health Service (Procurement, Patient Choice and Competition) (No. 2) Regulations 2013.

12 Consultation/community engagement

The CCG is carrying out a 4 week engagement exercise as an adjunct to the public consultation which was undertaken in 2016. The purpose of this exercise is to explain the proposed changes to the type of urgent care service the CCG proposes to commission and the consequent need to maintain the current closure of walk-in services in North Tyneside during the overnight period.

The engagement exercise will run from 23 October – 17 November and consist of:

- Online public survey
- Public meetings
- Drop-in sessions
- Focus groups targeting hard to reach and under-represented groups within the local population
- Social media activity
- Promotion at Healthwatch North Tyneside AGM
- Meetings with OSC, Health & Wellbeing Board, Healthwatch

13 Human rights

There are no human rights implications directly arising from this report.

14 Equalities and diversity

The CCG has completed a revised equalities impact assessment associated with the proposed changes to the urgent care service specification and the continuation of overnight closure of walk-in services in North Tyneside.

15 Risk management

Risk assessments have been completed and plans to implement mitigating actions are in place.

16 Crime and disorder

There are no crime and disorder implications directly arising from this report.'

SIGN OFF

Director of Public Health

Chair/Deputy Chair of the Board

Chief Finance Officer

Head of Law & Governance