

RISK MANAGEMENT

DIRECTORATE: Community Services **DATE** 13 January 2012

SERVICE AREA: North Tyneside Homes

RISK AUTHOR : Phil Jensen **CONTACT NO:** 643 7582

RISK	CONSEQUENCE
<p>There is a risk that due to the age of the current lifts installed within council owned sheltered schemes there is an increased possibility that they may fail before planned PFI improvements are complete causing disruption and putting users at risk.</p>	<ul style="list-style-type: none"> • Disruption to residents, visitors and staff • Potential serious injury • Potential fatalities • Un-forecasted financial impact due to untimely repairs and replacements • HSE notifications • Failure of inspections • Possible impact on insurance premiums • Adverse impact to the council's reputation
	<p>OPPORTUNITIES</p>

RISK MANAGEMENT ACTION PLAN

Likelihood	A			X	
	B				
	C				
	D				
	E				
	F				
		IV	III	II	I
	Impact				

Short Description Lifts within sheltered schemes

Risk Owner: David Foster

Category Physical

CURRENT RISK SCORE

A2

This is due to the fact that lifts are failing resulting in residents becoming injured. Also HSE notifications have been issued.

EXISTING CONTROLS:-

What controls are already in place	Is the control working? Yes / No
Increase warden service to extend to weekends	Yes
Complete a profile for each resident	Yes
Occupational Health assessment undertaken	Yes
Offer alternative accommodation e.g. ground floor apartments at same sheltered scheme where possible, alternative sheltered schemes or hotel	Yes
Provide assistance - laundry, shopping etc	Yes
Installation of stair lifts in conjunction with occupational health profile or residents	Yes

Close working with KierNT to ensure lifts are inspected and maintained	Yes
Close working with Zurich Insurers	Yes

NEW CONTROLS:-

What new controls are needed?	Who is responsible for this?	When is control to be in place?
Alternative funding found to cover the installation of 15 lifts	Phil Jensen	September 2012
Purchase of 6 Platform lifts (to be used when new lifts are being installed and then for those schemes where the lifts will not be replaced until done so by the PFI partner)	Phil Jensen	June / July 2012
Appointment of the PFI Partner	Paul Hanson / Cabinet	November 2012
KierNT to subcontract to Stannah to undertake the maintenance and repair contract	KierNT	January 2012

TARGET RISK SCORE

E2