

# Meeting: Overview and Scrutiny Committee

**Date:** 4 November 2013

**Title:** Our North Tyneside Plan – Performance Management

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**Wards affected:** All

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## 1. Purpose of Report

To explain to the Committee the proposed arrangements for monitoring the delivery of the Our North Tyneside Plan (the Plan) and to identify how scrutiny can performance monitor the Plan.

## 2. Recommendations

The Committee is recommended to note the information presented in relation to the arrangements for monitoring the delivery of the Our North Tyneside Plan and agree the proposed process for overview and scrutiny to monitor the Plan.

## 3. Detail

### Our North Tyneside – background

North Tyneside Council agreed the new Council Plan, named 'Our North Tyneside' at their meeting on the 26 September 2013.

It was accepted during the development of the Our North Tyneside Plan that it could not be delivered just by the Authority working on its own. It will also require partnership working with local people, communities, businesses and other local public sector and voluntary organisations. Therefore the Plan has been developed and agreed with partners on the North Tyneside Strategic Partnership.

### Performance Management

The Plan itself focuses on the outcomes that the Council and partners wish to see in North Tyneside. Each theme includes a section entitled "we will be successful if..." which explains how these outcomes will be measured.

Work is now taking place to develop the specific performance measures, including checking for any data quality issues, to ensure that they monitor the success criteria that the plan has outlined.

It is understood that these high level outcome measures are not recorded on a regular basis, e.g. quarterly monitoring. The reason for this varies from measure to measure, for example some measures are recorded through the annual Residents' Survey which would be too costly to carry out on a quarterly basis. Other measures are recorded by external agencies and require time for sufficient data to be collected to 'tell a story' about what is happening, e.g. the measure on life expectancy is based on data from a two year period.

To support the aims of focusing on outcomes and managing performance closer to 'real time' a two level approach to performance management is being developed.

- **Corporate reports**

The corporate report will, in a simple format, explain whether North Tyneside is on track to meet the aims of the Our North Tyneside plan. It is proposed that this report will be produced on a six monthly basis.

- **Service level reports**

This report will report how services are performing against the measures that will contribute to the delivery of the Our North Tyneside.

#### **How can overview and scrutiny monitor the Plan?**

At a pre-agenda meeting held on 14 October, the Chair and Deputy Chair of Overview and Scrutiny Committee discussed with the Deputy Mayor the possible arrangements that could be put in place for scrutiny to monitor the Our North Tyneside Plan 2014-18.

It was noted that Overview and Scrutiny Committee will receive the corporate report on a six monthly basis. Monitoring of the measures that will contribute to the delivery of the Our North Tyneside Plan, via the service level reports, will be undertaken on a more regular basis. This is likely to be quarterly. As each service level report will contain a set of specific measures, it is likely that the number of overall measures will be too large for Overview and Scrutiny Committee to consider in one report. It was suggested that the Committee could focus solely on the indicators that are not meeting the expected targets or the indicators could be divided in accordance with the remits of the sub-committees, so that all committees have a responsibility for monitoring a designated section of the plan.

The Chair and Deputy felt that it would be beneficial for the sub-committees to be directly involved in the monitoring of the Plan and therefore suggest to the Committee that the indicators be allocated to the relevant sub-committee to be monitored on a quarterly basis. It was noted that it would be important to avoid any duplication, therefore it is suggested that Overview and Scrutiny Committee would only scrutinise the targets that fall within its remit. A meeting of all scrutiny Chair and Deputy Chairs is due to take place on Tuesday 3<sup>rd</sup> December. This will provide an opportunity to discuss this approach to performance monitoring and identify how Overview and Scrutiny Committee can be kept up-to-date with the work being undertaken by the sub-committees.

#### **4. Appendices (if any)**

N/A