Meeting: Overview, Scrutiny & Policy Development Committee

**Date:** 6 July 2015

Title: Strategic Partnering Arrangements with Capita

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**Service:** Environment, Leisure & Housing

Wards affected: All

## 1. Purpose of Report

The purpose of this report is to highlight a request for information made to the Authority under the Freedom of Information Act 2000. It concerned the contractual arrangements with Capita Property & Infrastructure Limited ('Capita'), specifically relating to the major road infrastructure scheme on the A188 corridor encompassing the Four Lane Ends, Goathland Road and Balliol Business Park junctions.

This report will be supplemented by a presentation at the meeting delivered by officers providing an overview of the contractual arrangements.

#### 2. Recommendations

The Committee are recommended to:

- a) To note the request for information made under the Freedom of Information Act 2000 and the response provided, included as **Appendix 1** to this report;
- b) To note the presentation provided by officers at the meeting; and
- c) Consider what further enquiry, if any is required.

## 3. Details

At the meeting of Committee held on 1 June 2015, the Authority's contractual relationship with Capita was queried. The query related in particular to the response provided to a request for information under the Freedom of Information Act 2000, registered by the Authority as Request for Information No. 1505025. The response is included as **Appendix 1** to this report.

Members noted that concerns had been raised by residents about delays that had occurred in completing the major road infrastructure scheme on the A188 corridor which

includes the junctions at Four Lane Ends, Goathland Avenue and Balliol Business Park. Additionally, it was understood from the response received to the freedom of information request that the contract for the works did not include penalty clauses.

The works are being undertaken by Capita, the Authority's Technical Services Partner. Capita were appointed following a competitive procurement process on 28 September 2012 to deliver a package of technical services for the Authority as part of a long term strategic partnership arrangement. Services delivered include; strategic/corporate property, regulatory services, and highways and engineering.

As the appointed Strategic Partner, Capita act as the highways and engineering department on behalf of the Authority and are responsible for delivering road infrastructure schemes. There are arrangements in place under the contracting arrangements where Capita do not perform to the standards expected however these are not penalty clauses specific to the A188 corridor scheme.

A presentation will be provided to Committee to explain the contracting arrangements (including an overview of the default arrangements in place) and provide the opportunity for members to ask questions and consider what further enquiry is required.

# 4. Appendices

Appendix 1 – Request for Information No. 1505025

#### 5. Background Information

The following documents have been used in the compilation of this report and may be inspected at the offices of the author.

 Minutes of the Cabinet Meetings dated 14 November 2011 and 2 August 2012 relating to the Change, Efficiency and Improvement Programme – Procurement of Business and Technical Services.