

Overview, Scrutiny & Policy Development Committee

4 April 2016

Present: Councillor S Graham (Chair)
Councillors B Burdis, P Earley,
M Hall, A McMullen and J O'Shea

School Governor Representatives
Mrs J Little
Mrs M Ord

Church Representatives
Rev M Vine

Others in attendance
Councillor B Pickard - Deputy Mayor

OV58/04/16 Apologies

Apologies for absence were received from Cllrs J Allan, Janet Hunter, D McGarr, and Mr G O'Hanlon - Church Representative

OV59/04/16 Substitute Members

There were no substitute members.

OV60/04/16 Declarations of Interest

There were no declarations of interest reported.

OV61/04/16 Minutes

Resolved that the minute of the meetings held on 7 March 2016 be confirmed.

OV62/04/16 Creating a Brighter Future Update

A presentation was given on the Council's Target Operating Model & Creating a Brighter Future programme by Lisa Clark - Head of Commercial and Business Redesign.

It was thought that by providing an outline the programmes and the delivery approach that would be undertaken.

The Our North Tyneside Plan sets out the Authorities policy priorities and include:

- Our People
- Our Place
- Our Economy
- Working with Our Partners

The operational approach would be through the Creating a Brighter Future Programme (CBF) that would focus on the what would be spent on the operational priorities:

- Ready for School
- Ready for work and life
- Cared for, Safeguarding and Healthy
- A Great Place to Live, Work and Visit

It was essential that the increasing financial pressures needed to be understood to then plan to how to deliver the priorities in the most effective manner.

The Target Operating Model (TOM) would address the financial challenges whilst enabling the Council to continue to deliver the North Tyneside Plan and the CBF and will therefore form and define the financial plan.

The Committee was reminded that the purpose of the TOM was to enable citizens to access services and information themselves through self serving. This would then release the necessary resources to aid the 5% of citizens with acute need and that are unable to self serve.

There had been 14 key projects established with the aim to:

- Address the £16m budget gap for 2016/17
- Support the move towards the TOM

The projects formed part of the wider programme of work that was the Creating a Brighter Future programme. The projects were interdependent and all needed to be managed and delivered to achieve the programme goals.

The Committee was provided information on project delivery and programme management along with their governance arrangements.

A 'Programme Blueprint' would set out:

- What the Processes would look like
- What the Organisation would look like
- What Technology would be used
- What Information would be collected and how it would be used to maximise outcomes.

The blueprint would enable gaps to be identified, creating an delivery plan that was easily monitored and reported.

It was important that there were clear benefits from each project and benefit maps would be used to ensure there was a clear link between the required benefit and the enablers that were needed to ensure the benefits would be realised.

The successful delivery of the 14 projects would help to balance the budget and support the move towards the TOM and once in place the organisation would be able to react quickly and maximise future opportunities

A Member questioned the monitoring and setting goals for each project and asked what role the Cabinet Members would have in setting these. In response the deputy Mayor stated that each project business case had detailed savings and timescale targets. It was also stated that the priority would be the benefit realised from the project delivery.

A Member raised the culture within the organisation would need to change and some staff maybe averse to change. In response it was noted there was a need to look at everything and that activities would need to change and done differently. It was acknowledged and understood that smarter working was needed and the culture would need to change.

Agreed that Creating a Brighter Future programme update be noted.

OV63/04/16 Our North Tyneside Performance Report

The Committee received the report that detailed the performance against the outcome measures in the Our North Tyneside Plan and revealed that thirteen of the seventeen measures had new or updated information.

Seven measures improved:

- There had been an increase in the percentage of NHS Health Checks being completed in the most deprived areas of North Tyneside. The Health Checks were focused on identifying Cardiovascular Disease (CVD) that was one of the major causes of premature mortality in the borough.
- The number of people smoking in the Borough was reducing and positive as smoking was a further major contributor to premature mortality.
- Latest data showed an increase with over 5 million visitors to the Borough.
- The Swans Infrastructure project was on track, with new roads and utilities completed in December 2015. The Swans Centre for Innovation continued to be marketed with the intention that it would be fully occupied shortly after its opening.
- The Coast Infrastructure projects were progressing with the ongoing delivery of the Whitley Bay Masterplan.
- North Tyneside had continued to see a decline in the number of people claiming Job Seekers Allowance. With 470 fewer people claiming Job Seekers Allowance compared to the same period in 2015.
- There was an increase in the number of apprenticeships started.

Three measures remained the same:

- The percentage of people who feel that the Council acts on their concerns was in line with previous year
- The number of new business start ups is largely in line with previous years
- Number of residents who were satisfied with their local area as a place to live has remained in line with previous years

Three measures declined:

- The achievement gap between 'disadvantaged pupils' and their peers had increased in the past year. The trend was visible in the national data and work is taking place locally to support schools in reducing the gap.

- After a number of years of reducing alcohol related admissions into hospital, there had been an increase in the past year. This was being addressed by the Health and Wellbeing Board.
- The proportion of people who use care service who feel safe had declined. The figure was higher than the national average and in the view of Adult Social Care it was felt that the Council service had made them feel safer.

In considering the 'Tackling deprivation in North Tyneside' Cabinet agreed in December 2015 that the performance report should include data for the wards of Chirton and Riverside.

There are five measures where data was directly available for Chirton and Riverside and a summary of the performance of the two wards was provided.

Agreed that the Our North Tyneside Plan - performance report be noted;

OV64/04/16 Overview, Scrutiny & Policy Development Committee - Annual Report

The Committee received the Overview, Scrutiny & Policy Development Committee Annual Report 2015/16.

The report highlighted the role that scrutiny had in policy development and outlined various pieces of work undertaken by set out the work undertaken by Overview, Scrutiny & Policy Development Committee and its sub-committees during 2015/16 municipal year.

Agreed that the Overview, Scrutiny & Policy Development Committee Annual Report be submitted to Annual Council on 19 May 2016.