

# Meeting: Overview, Scrutiny and Policy Development

**Date:** 7<sup>th</sup> November 2016

**Title:** Our North Tyneside Performance Report

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**Service:** Corporate Strategy

**Wards affected:** All

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## 1. Purpose of Report

To update the Committee on the progress that has been made to deliver the aims and objectives of the Our North Tyneside plan.

## 2. Recommendations

It is recommended that the Committee note the progress that has been made against the delivery of the Our North Tyneside Plan.

## 3. Information

**3.1** The Authority agreed the Our North Tyneside plan at the Council Meeting held on 26 September 2013. This plan was also developed with support from the North Tyneside Strategic Partnership. In the first two years of delivering the plan, the Borough saw an improvement in just under 80% of the measures, including

- An increase in the number of businesses operating in the Borough and a reduction in the number of residents claiming Job Seekers Allowance
- An increase in the number visitors to the Borough
- A reduction in some of the key contributors to the 10 year life expectancy gap in North Tyneside, such as smoking, and a more targeted approach to health interventions; for example an increase in the number of CVD Health Checks taking place in the more deprived parts of North Tyneside

**3.2** In 2015 Cabinet agreed to consider whether the plan remained fit for purpose. That process produced a revised version of the Plan, which was agreed by Council on 17th March 2016.

## 4. Details

### 4.1 Performance against the Our North Tyneside plan is managed on two levels

- **Our North Tyneside level**

The Plan, which is being delivered with partners, represents the aims and objectives of the Authority. It includes a number of high level, outcome focused measures that will be used to judge whether the plan is being delivered

Cabinet and the OSPD committee will receive bi-annual reports on progress against the outcomes in the Our North Tyneside plan the autumn and spring of each year

- **Service level**

Alongside the focus on the outcome measures, it was agreed that there was a need for more detailed information on how the organisation is performing.

Monthly performance reports are produced for each service area to monitor the delivery of the outcomes of the Our North Tyneside plan

### 4.2 Appendix A contains the detailed breakdown of progress against the outcomes from the Plan. Key points to note are

#### **Our People** are

- **Ready for school**, more of our youngest residents have achieved a Good Level of Development at Foundation stage, which is above the national average.
- **Ready for work and life**, 63% of young people achieving 5 A\*-C GCSE (including English and Maths), which is above the national average. In addition there have been significant reductions in young people being either Not in Education, Employment or Training (NEET) or claiming Job Seekers Allowance
- **Being cared for**, more looked after children have been in the same placement for more than two years
- **Being safeguarded**, more Adult Social Care users feel that the service has made them feel safer
- **Being supported to be healthy**, activity has been targeted at the most deprived parts of the Borough, for example through the award winning Active North Tyneside programme and the refocusing of the NHS Health Checks programme

#### **Our Places**

- **More local residents agree that North Tyneside is a great place to live.** This is supported by 93% of pupils attending a Good or Outstanding school, low levels of anti social behaviour, increased satisfaction with the housing offer and the level of environmental services (such as street cleanliness and grounds maintenance)

- **Great place to work**, with more jobs available in the Borough plus lower levels of unemployment benefits being claimed by residents
- **Great place to visit**, with 92% of visitors stating that they are 'very satisfied' with their visit. Visitors contribute £279m to the local economy and support just under 4,000 jobs

## **Our Economy**

- **We are growing** over 1,000 new small businesses every year. In addition nine in ten new businesses are still operating twelve months later, which is higher than the regional and national averages
- **Creating the right skills**, more apprenticeships have been created and more young people from disadvantaged backgrounds have progressed into employment or continued their education after their A Levels than the national average

## **5. Tackling deprivation in North Tyneside**

**5.1** Cabinet agreed in December 2015 to pilot a new approach to tackling deprivation in the wards of Chirton and Riverside. In March 2016 Cabinet received an update on the pilot via the performance report. The March 2016 report highlighted the 26% decrease in Job Seekers Allowance claimants in Chirton and a 16% drop in Riverside, compared to a Borough wide decrease of 21%.

**5.2** A detailed analysis of impact in the Chirton and Riverside wards is underway, based on the action plan that the Authority and partners have developed. The aim is to evaluate the pilot in the summer of 2017.

**5.3** However at this stage, the following progress has been made

- Pupils at Norham have achieved a 19 per cent increase on the number of A\*-C GCSE grades in the past year
- In addition 54 per cent of students from Norham achieved five or more A\*-C grades, including in English and maths
- Progress in Maths (by 3 levels) has increased from 35% to 64% while greater than expected progress in English (progress of 4 or more levels) has increased from 20% to 54%. For both measures this places Norham above the national average
- The difference between Chirton and Riverside and the Borough for out of work benefit claimants has reduced from 5% in 2013 to 2.6% in 2016
- There has been an increase in the proportion of Health Checks that have been offered and completed

## **6. Appendices**

**6.1** Appendix A: Our North Tyneside plan Performance Report