

## **Meeting:** Overview, Scrutiny & Policy Development Committee

**Date:** Monday 3<sup>rd</sup> April

**Title:** Creating a Brighter Future Programme: 2016/17 Summary Report

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**Service:** Commercial Services & Business Redesign

**Wards affected:** All

### **1. Purpose of Report**

The purpose of this report is to provide Overview, Scrutiny & Policy Development Committee with an update and overview of the Council's progress towards delivering the Creating a Brighter Future programme, particularly through the key business cases in 2016/17. The report will be accompanied by a presentation delivered to the committee which highlights the key areas of progress in the programme.

### **2. Recommendations**

The Committee is recommended to note the positive progress made to delivering the CBF outcomes through 2016/17, particularly through the implementation of business cases. The Committee is also recommended to note the work outlined in the Efficiency Statement, which will be delivered in 2017/18.

### **3. Details**

Throughout 2016/17, the authority has implemented significant change to support delivery of its Creating a Brighter Future programme and its four key priority outcomes:

- Ready for School
- Ready for Work and Life
- Cared for, Safeguarded and Healthy
- Great Place to Live, Work Visit

Cabinet agreed 12 business cases on 7<sup>th</sup> December 2015, subsequently agreed by Council, to progress delivery of these outcomes, whilst delivering required savings to balance the budget.

For each theme and each business case, this summary report identifies what has been delivered through 2016/17, any issues that remain outstanding, and plans for the next year of the CBF programme.

In summary, key areas of progress throughout 2016/17 include:

- Implementation of **new locality-based teams to support children and young people** aged 0-19, bringing together a range of partners to provide more effective early help and support

- Development of **new service delivery models to support adults with learning disabilities** to maintain their independence and wellbeing, whilst also reducing demand for costly services
- Significant progress made to deliver **key regeneration initiatives**, including construction commencing on the High Point site in Whitley Bay and progress on restoring the Dome to its former glory
- Invested in new technical capability and **mobilization of the Customer Journey programme** to support the authority's Target Operating Model and increase opportunities for self-service

The Mayor and Cabinet, and subsequently Council, agreed the authority's Efficiency Statement which was submitted to government in November 2016. This sets out the key projects and activities that will be delivered over the next three years to continue to deliver the CBF programme whilst delivering financial savings required to manage resource reductions and increased demographic pressures. Work is already underway to deliver these projects in 2017/18 and regular progress updates will continue to be provided to this committee.

#### **4. Background Information**

The following documents have been used in the compilation of this report:

- CBF Programme 2016/17 Summary Report (attached)